

ACT Student Opinion Survey  
College Environment 2010-2011 Data

College Environment Item # Item Text		2010-2011								2008-2009									
		Nicholls			Above ? (Y/N)		National Norms		ULS Norms		Nicholls			Above ? (Y/N)		National Norms		ULS Norms	
		Avg	Rank	Change	National	ULS	Avg	Rank	Avg	Rank	Avg	Rank	Change	National	ULS	Avg	Rank	Avg	Rank
1	TESTING/GRADING	3.87	6	(0.02)	Y	Y	3.82	10	3.87	7	3.89	9	(0.02)	Y	Y	3.82	8	3.83	7
2	COURSE CONTENT IN MAJOR FIELD	3.92	4	(0.08)	N	N	3.96	4	3.97	3	4.00	3	0.05	Y	Y	3.93	4	3.90	4
3	INSTRUCTION IN MAJOR FIELD	3.94	3	(0.10)	N	N	3.98	3	3.98	2	4.04	2	0.08	Y	Y	3.96	2	3.93	2
4	AVAILABILITY OF INSTRUCTORS	3.81	9	(0.10)	N	N	3.96	4	3.88	6	3.91	7	0.05	Y	Y	3.90	6	3.86	6
5	ATTITUDE OF FACULTY TO STUDENTS	3.95	2	(0.05)	N	Y	4.04	2	3.95	4	4.00	3	0.03	Y	Y	3.96	2	3.90	4
6	VARIETY OF COURSES OFFERED	3.48	35	(0.30)	N	N	3.66	23	3.69	23	3.78	23	0.07	Y	Y	3.68	21	3.73	15
7	CLASS SIZE RELATIVE TO TYPE OF COURSE	4.05	1	(0.02)	N	N	4.18	1	4.09	1	4.07	1	(0.03)	N	Y	4.09	1	4.06	1
8	FLEXIBILITY TO DESIGN OWN PROG	3.55	30	(0.11)	N	N	3.62	29	3.63	28	3.66	31	0.02	Y	Y	3.60	27	3.61	27
9	AVAILABILITY OF ADVISOR	3.74	20	(0.13)	N	N	3.91	7	3.86	8	3.87	12	0.01	Y	Y	3.79	9	3.83	7
10	VALUE OF INFO BY ADVISOR	3.76	15	(0.10)	N	N	3.86	8	3.85	10	3.86	13	0.00	Y	Y	3.76	12	3.80	10
11	PREPARATION FOR YOUR FUTURE OCCUPATION	3.76	15	(0.12)	N	N	3.80	11	3.82	11	3.88	10	0.05	Y	Y	3.74	13	3.79	11
12	GENERAL ADMISSIONS PROCEDURES	3.76	15	(0.10)	N	Y	3.80	11	3.73	19	3.86	13	0.04	Y	Y	3.74	13	3.71	19
13	AVAILABILITY OF FIN AID INFO BEFOR ENROLLING	3.71	25	(0.06)	Y	Y	3.66	23	3.61	30	3.77	25	0.03	Y	Y	3.57	31	3.60	28
14	ACCURACY OF INFO RECV'D BEFORE ENROLLING	3.77	13	(0.08)	Y	Y	3.75	18	3.73	19	3.85	15	0.07	Y	Y	3.71	17	3.72	17
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	3.75	18	(0.07)	N	N	3.79	16	3.79	13	3.82	19	0.05	Y	Y	3.79	9	3.79	11
16	STUDENT VOICE IN COLLEGE POLICIES	3.31	39	(0.15)	N	N	3.33	39	3.34	40	3.46	38	0.14	Y	Y	3.30	39	3.30	39
17	RULES GOVERNING STUDENT CONDUCT	3.53	31	(0.15)	Y	N	3.52	35	3.62	29	3.68	30	0.03	Y	Y	3.53	32	3.58	30
18	RESIDENCE HALL RULES & REGS	3.29	40	(0.01)	N	N	3.30	40	3.35	39	3.30	40	0.08	Y	Y	3.25	40	3.25	40
19	ACADEMIC PROBATION & SUSPENSION POLICIES	3.52	32	(0.04)	Y	N	3.49	37	3.54	32	3.56	35	0.02	Y	Y	3.47	35	3.49	34
20	PURPOSES FOR WHICH ACTIVITY FEES USED	2.91	42	(0.08)	N	N	3.15	42	3.08	42	2.99	42	0.10	N	N	3.07	42	3.04	42
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	3.81	9	(0.10)	Y	Y	3.74	19	3.71	22	3.91	7	0.12	Y	Y	3.67	22	3.62	26
22	CLASSROOM FACILITIES	3.77	13	(0.07)	N	Y	3.80	11	3.72	21	3.84	16	0.17	Y	Y	3.70	20	3.65	22
23	LABORATORY FACILITIES	3.75	18	(0.02)	Y	Y	3.71	20	3.67	24	3.77	25	0.15	Y	Y	3.66	23	3.60	28
24	ATHLETIC FACILITIES	3.41	38	(0.05)	N	N	3.65	25	3.75	17	3.46	38	0.13	N	N	3.71	17	3.68	21
25	STUDY AREAS	3.83	8	0.00	Y	Y	3.77	17	3.82	11	3.83	17	(0.01)	Y	Y	3.78	11	3.76	14
26	STUDENT UNION	3.84	7	(0.08)	Y	Y	3.63	27	3.79	13	3.92	6	0.02	Y	Y	3.71	17	3.78	13
27	CAMPUS BOOKSTORE	3.72	23	(0.11)	Y	N	3.63	27	3.74	18	3.83	17	0.03	Y	Y	3.65	24	3.72	17
28	AVAILABILITY OF STUDENT HOUSING	3.52	32	0.02	Y	Y	3.46	38	3.40	37	3.50	37	0.09	Y	Y	3.38	38	3.33	38
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	3.69	27	(0.01)	Y	Y	3.64	26	3.48	36	3.70	29	0.30	Y	Y	3.60	27	3.43	36
30	GENERAL REGISTRATION PROCEDURES	3.72	23	(0.10)	Y	Y	3.70	22	3.64	27	3.82	19	0.08	Y	Y	3.65	24	3.63	25
31	AVAILABILITY OF COURSE TIMES	3.09	41	(0.17)	N	N	3.23	41	3.12	41	3.26	41	0.08	Y	Y	3.12	41	3.14	41
32	ACADEMIC CALENDAR FOR THIS COLLEGE	3.80	11	(0.08)	N	N	3.85	9	3.86	8	3.88	10	0.03	Y	Y	3.84	7	3.83	7
33	BILLING AND FEE PAYMENT PROCEDURE	3.49	34	(0.23)	N	N	3.55	33	3.52	35	3.72	28	0.02	Y	Y	3.59	30	3.58	30
34	CONCERN FOR YOU AS AN INDIVIDUAL	3.56	29	(0.07)	N	Y	3.61	31	3.53	34	3.63	33	0.06	Y	Y	3.49	34	3.49	34
35	ATTITUDE OF STAFF TOWARD STUDENTS	3.73	21	(0.03)	Y	Y	3.71	20	3.59	31	3.76	27	0.08	Y	Y	3.60	27	3.57	32
36	RACIAL HARMONY AT THIS COLLEGE	3.80	11	0.02	Y	Y	3.80	11	3.77	16	3.78	23	0.03	Y	Y	3.74	13	3.70	20
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	3.42	37	(0.13)	N	Y	3.53	34	3.37	38	3.55	36	(0.11)	Y	Y	3.44	37	3.42	37
38	OPPORTUNITIES FOR INVOLVEMENT IN ACTIVITIES	3.71	25	(0.09)	N	N	3.80	11	3.78	15	3.80	21	0.02	Y	Y	3.73	16	3.73	15
39	STUDENT GOVERNMENT	3.44	36	(0.13)	N	N	3.50	36	3.54	32	3.57	34	0.01	Y	Y	3.45	36	3.52	33
40	RELIGIOUS ACTIVITIES AND PROGRAMS	3.65	28	0.00	Y	N	3.62	29	3.66	25	3.65	32	(0.04)	Y	Y	3.53	32	3.64	23
41	CAMPUS MEDIA (NEWSPAPER, RADIO)	3.73	21	(0.06)	Y	Y	3.58	32	3.65	26	3.79	22	0.02	Y	Y	3.61	26	3.64	23
42	THIS COLLEGE IN GENERAL	3.89	5	(0.11)	N	N	3.94	6	3.94	5	4.00	3	0.06	Y	Y	3.93	4	3.92	3
<b>Averages</b>		<b>3.66</b>		<b>(0.08)</b>	<b>17</b>	<b>18</b>	<b>3.69</b>		<b>3.68</b>		<b>3.74</b>		<b>0.05</b>	<b>39</b>	<b>40</b>	<b>3.65</b>		<b>3.65</b>	

ACT Student Opinion Survey  
College Services 2010-2011 Data

		2010-2011									2008-2009								
College Services		Nicholls			Above ? (Y/N)		National Norms		ULS AVGS		Nicholls			Above ? (Y/N)		National Norms		ULS AVGS	
Item #	Item Text	Avg	Rank	Change	National	ULS	Avg	Rank	Avg	Rank	Avg	Rank	Change	National	ULS	Avg	Rank	Avg	Rank
1	ACADEMIC ADVISING	3.93	10	(0.04)	N	N	3.94	5	3.98	6	3.97	11	0.07	Y	Y	3.83	12	3.92	9
2	PERSONAL COUNSELING SVCS	4.20	1	0.20	Y	Y	3.95	3	4.01	3	4.00	7	0.09	Y	Y	3.86	9	3.95	6
3	CAREER PLANNING SVCS	3.88	14	(0.11)	Y	N	3.87	11	3.93	12	3.99	8	0.06	Y	Y	3.82	13	3.87	11
4	JOB PLACEMENT SVCS	3.08	22	(0.76)	N	N	3.64	17	3.57	19	3.84	16	0.20	Y	Y	3.57	19	3.65	18
5	REC & INTRAMURAL PGMS & SVCS	3.99	7	0.00	N	N	4.05	2	4.19	1	3.99	8	0.06	N	N	4.10	2	4.10	2
6	LIBRARY FACILITIES & SVCS	4.20	1	(0.02)	Y	Y	4.10	1	4.17	2	4.22	3	(0.05)	Y	Y	4.13	1	4.15	1
7	STUDENT HEALTH SVCS	4.12	4	(0.01)	Y	Y	3.78	16	3.79	15	4.13	4	0.00	Y	Y	3.78	14	3.82	13
8	STUDENT HEALTH INSURANCE PGM	3.74	16	(0.10)	Y	Y	3.40	21	3.52	21	3.84	16	0.17	Y	Y	3.36	22	3.59	19
9	SPONSORED TUTORIAL SVCS	4.09	5	(0.04)	Y	Y	3.91	8	3.99	5	4.13	4	0.20	Y	Y	3.86	9	3.93	7
10	FINANCIAL AID SVCS	3.92	11	(0.02)	Y	Y	3.81	15	3.79	15	3.94	13	(0.06)	Y	Y	3.73	15	3.80	15
11	STUDENT EMPLOYMENT SVCS	3.74	16	0.01	N	N	3.93	6	3.90	13	3.73	20	(0.20)	N	N	3.86	9	3.82	13
12	RESIDENCE HALL SVCS & PGMS	3.69	20	0.16	Y	Y	3.53	20	3.40	22	3.53	21	0.57	Y	Y	3.42	21	3.24	22
13	FOOD SVCS	3.49	21	(0.29)	Y	N	3.34	22	3.55	20	3.78	19	0.08	Y	Y	3.45	20	3.48	20
14	SPONSORED SOCIAL ACTIVITIES	3.95	9	(0.03)	Y	N	3.87	11	3.98	6	3.98	10	0.08	Y	Y	3.88	8	3.93	7
15	CULTURAL PROGRAMS	3.92	11	0.09	Y	N	3.88	10	3.96	10	3.83	18	0.04	N	N	3.94	7	3.87	11
16	ORIENTATION PROG	3.87	15	(0.02)	Y	N	3.83	14	3.88	14	3.89	15	0.09	Y	Y	3.73	15	3.80	15
17	CREDIT-BY EXAM PROG.	3.91	13	(0.04)	N	N	3.95	3	3.97	8	3.95	12	(0.17)	N	N	3.95	5	4.00	4
18	HONORS PROGRAMS	3.99	7	0.06	Y	Y	3.89	9	3.94	11	3.93	14	(0.13)	N	Y	3.95	5	3.91	10
19	COMPUTER SERVICES	4.04	6	(0.04)	Y	Y	3.93	6	3.97	8	4.08	6	(0.02)	Y	Y	4.02	3	4.03	3
20	MASS TRANSIT	3.70	19	0.35	Y	Y	3.61	19	3.61	18	3.35	22	(0.53)	N	N	3.66	18	3.40	21
21	PARKING FACILITIES & SVCS	2.37	23	(0.20)	N	N	2.71	23	2.42	23	2.57	23	0.28	Y	Y	2.52	23	2.42	23
22	VETERANS SERVICES	4.18	3	(0.09)	Y	Y	3.85	13	4.01	3	4.27	1	0.16	Y	Y	3.97	4	4.00	4
23	DAY CARE	3.71	18	(0.53)	Y	N	3.62	18	3.72	17	4.24	2	0.74	Y	Y	3.72	17	3.79	17
	<b>Average</b>	<b>3.81</b>		<b>(0.06)</b>	<b>17</b>	<b>11</b>	<b>3.76</b>		<b>3.79</b>		<b>3.88</b>		<b>0.08</b>	<b>17</b>	<b>18</b>	<b>3.74</b>		<b>3.76</b>	
	<b>Average Excluding 23/20*</b>	<b>3.82</b>									<b>3.89</b>								
	<b>* Items excluded/services not provided</b>																		