We do not have the resources and are not set up to handle talking individuals through setting up their personal computers for dialup. The instructions that follow are very detailed and should suffice to explain how to set up your computer for Dialup Access.

We offer the Dialup Service to faculty and staff, but it is the individual’s responsibility to configure their own computer system. If after following all instructions in this handout, you still cannot get through on Dialup, you can call computer services to verify dial-up services are running during regular business hours at (985) 448-4413 or must find a friend or computer professional that can help you troubleshoot the problems with your computer system’s configuration.

The screen shots shown in this document are from a computer system running the Windows XP Operating System. Depending on the operating system on your computer system, you may or may not get the exact same screens as shown. Regardless, you should be able to figure out how to correctly configure your computer system from the information that follows.

Step 1
Click on the 'Start' button
If you do not see ‘Network Connections’, simply click on ‘Switch to Classic View’
Welcome to the New Connection Wizard

This wizard helps you:
- Connect to the Internet.
- Connect to a private network, such as your workplace network.
- Set up a home or small office network.

To continue, click Next

Step 5
Click on 'Next'

New Connection Wizard

Network Connection Type
What do you want to do?

- Connect to the Internet
  Connect to the Internet so you can browse the Web and read email.

- Connect to the network at my workplace
  Connect to a business network (using dial-up or VPN) so you can work from home, a field office, or another location.

- Set up a home or small office network
  Connect to an existing home or small office network or set up a new one.

- Set up an advanced connection
  Connect directly to another computer using your serial, parallel, or infrared port, or set up the computer so that other computers can connect to it.

Step 6
Select 'Connect to the Internet'

Step 7
Click on 'Next'
New Connection Wizard

Getting Ready
The wizard is preparing to set up your Internet connection.

How do you want to connect to the Internet?

- Choose from a list of Internet service providers (ISPs)
- Set up my connection manually
  For a dial-up connection, you will need your account name, password, and a phone number for your ISP. For a broadband account, you won't need a phone number.
- Use the CD I got from an ISP

Step 8
Select 'Set up my connection manually'

Step 9
Click on 'Next'

New Connection Wizard

Internet Connection
How do you want to connect to the Internet?

- Connect using a dial-up modem
  This type of connection uses a modem and a regular or ISDN phone line.
- Connect using a broadband connection that requires a user name and password
  This is a high-speed connection using either a DSL or cable modem. Your ISP may refer to this type of connection as PPPoE.
- Connect using a broadband connection that is always on
  This is a high-speed connection using either a cable modem, DSL or LAN connection. It is always active, and doesn't require you to sign in.

Step 10
Select 'Connect using a dial-up modem'

Step 11
Click on 'Next'
**New Connection Wizard**

**Connection Name**
What is the name of the service that provides your Internet connection?

Type the name of your ISP in the following box.

ISP Name
NSU Dial-up

The name you type here will be the name of the connection you are creating.

**Step 12**
Type 'NSU Dial-up'

**Step 13**
Click on 'Next'

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**New Connection Wizard**

**Phone Number to Dial**
What is your ISP’s phone number?

Type the phone number below.

Phone number:
448-4900

You might need to include a "1" or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephone. If you hear a modem sound, the number dialed is correct.

**Step 14**
Type '448-4900'

**Step 15**
Click on 'Next'
Step 16
Type your username and password

Step 17
Click on 'Next'

Step 18
Select 'Add a shortcut to this conn....'

Step 19
Click on 'Finish'
• The Username and Password that you use when accessing the NSU network through Dialup Access is the same Username and Password that you use when logging into a Computer on Campus.

• Passwords for the NSU Account can only be changed from a computer on campus. You cannot change your password through Dial Up. We cannot tell you what your password is because that information is encrypted within the system. If you don’t remember your password, a computer services network administrator can change your password to something new for you.