

## How to register for COVID-19 (SARS-CoV-2) testing from Quest Diagnostics

### Option 1: See a staff person

A staff person can help you register on-site using equipment they provide.

### Option 2: Register yourself online

Register at [Health.QuestDiagnostics.com/STLOU](https://Health.QuestDiagnostics.com/STLOU). Or, you can **scan the QR code** at right using the camera on your mobile device to be taken directly to the website.



## How to get your test results

Note: The Louisiana Department of Health does not have your test results. If you call the Department or 211, you will be directed to the information below.

### Get your test results by phone

Call 1.866.MYQUEST (1.866.697.8378). Note that wait times can be lengthy.

### Get your test results through MyQuest™

Your test results will be sent to you through the secure MyQuest online portal or app.

### If you don't have MyQuest, see the steps below to create an account.

- 1 Sign up for MyQuest at [MyQuest.QuestDiagnostics.com](https://MyQuest.QuestDiagnostics.com), or download the MyQuest app.
- 2 Check your email for a message from Quest. Click the link to confirm your email address.
- 3 Log in to your MyQuest account using the username and password that you chose when you signed up.
- 4 Select the “Verify Your Identity” option. Accept the Patient Authorization (HIPAA Authorization).
- 5 Complete the Identity Verification Process.
- 6 You're set! You will now get your Quest Diagnostics test results through your MyQuest account.

### Important information

- This test has not been FDA cleared or approved;
- This test has been authorized by FDA under an EUA for use by authorized laboratories;
- This test has been authorized only for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens; and,
- This test is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Act, 21 U.S.C. § 360bbb-3(b) (1), unless the authorization is terminated or revoked sooner.

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