UHS: 2011 Student Satisfaction Survey Results

Hours of Department Services

**Dept hours**

<table>
<thead>
<tr>
<th>Hours of Department Services</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>50</td>
</tr>
<tr>
<td>Good</td>
<td>20</td>
</tr>
<tr>
<td>Average</td>
<td>5</td>
</tr>
</tbody>
</table>

Hours of Physician/Nurse Practitioner service

**MD/NP Hours**

<table>
<thead>
<tr>
<th>MD/NP Hours</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>55</td>
</tr>
<tr>
<td>good</td>
<td>18</td>
</tr>
<tr>
<td>average</td>
<td>10</td>
</tr>
<tr>
<td>needs improvement</td>
<td>1</td>
</tr>
</tbody>
</table>
Wait Time

![Wait Time Bar Chart]

Clear Explanation of Treatment Plan

![Clear Explanation of Treatment Plan Bar Chart]
Educational Brochures/Information availability

Friendliness & courtesy of secretarial staff
Friendliness & Courtesy of medical staff

Department Appearance
Overall Satisfaction

Does the availability of UHS enhance our experience at Nicholls State University?
Time of visit.

Approximate wait time
Purpose of visit

![Bar chart showing frequency of purposes of visits](chart1.png)

- Medical records
- Medical information
- Illness
- Accidental injury
- TB skin test
- Other

Excuse Requested

![Bar chart showing frequency of excuse requests](chart2.png)

- Yes
- No
Classification

What is your student status?

Student Status

Frequency

Student Status

Frequency
Do you live on campus?