

GENERAL INFORMATION ABOUT THIS SUMMARY REPORT

IN ADDITION TO THE INTRODUCTORY PAGES, THIS REPORT COMPRISES UP TO 19 PAGES OF SUMMARY DATA THAT PROVIDE AN OVERVIEW OF YOUR INSTITUTION'S RESULTS FOR THE FOUR SOS 4-YR SECTIONS LISTED BELOW.

- SECTION I: BACKGROUND INFORMATION
- SECTION II: COLLEGE SERVICES
- SECTION III: COLLEGE ENVIRONMENT
- SECTION IV: ADDITIONAL QUESTIONS

FOR INFORMATION/ASSISTANCE RELATED TO...

- 1) ORDERING  
CONTACT: ESS CUSTOMER SERVICES  
(319) 337-1893
- 2) SCANNING AND REPORTING  
CONTACT: ESS PRODUCTION SERVICES  
(319) 337-1186
- 3) RESEARCH-RELATED ISSUES (SUCH AS DATA ANALYSES, INTERPRETATION OF THE RESULTS, ETC.)  
CONTACT: SURVEY RESEARCH SERVICES  
(319) 337-1098
- 4) USE OF REPORT RESULTS FOR ACCREDITATION, OUTCOMES ASSESSMENT, AND EFFECTIVENESS MEASURES  
CONTACT: EDUCATIONAL SERVICES  
PHONE (319) 337-1053  
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ACT  
500 ACT DRIVE  
P.O. BOX 168  
IOWA CITY, IOWA 52243-0168

BELOW ARE EXPLANATIONS AND INFORMATION THAT MAY HELP YOU INTERPRET THE FINDINGS PRESENTED IN THIS REPORT.

COLUMN HEADINGS

- N = NUMBER RESPONDING TO ITEM
- % W BL = PERCENT OF TOTAL SCANNED (INCLUDING BLANK RESPONSES)
- % W/O BL = PERCENT OF TOTAL SCANNED (EXCLUDING BLANK RESPONSES)
- % = PERCENT OF NUMBER (N) RESPONDING TO ITEM
- \* = BLANKS (AND 'N/A' WHERE APPROPRIATE) EXCLUDED FROM CALCULATION OF AVERAGE
- \*\* = AVERAGE CALCULATED USING ONLY RECORDS OF STUDENTS INDICATING "I HAVE USED THIS SERVICE."; EXCLUDING BLANKS
- SD = STANDARD DEVIATION

SCALES

- SECTION II SATISFACTION SCALE (5-POINT)  
5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL,  
2=DISSATISFIED, 1=VERY DISSATISFIED
- SECTION III SATISFACTION SCALE (5-POINT)  
5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL,  
2=DISSATISFIED, 1=VERY DISSATISFIED

TABLE OF CONTENTS

SECTION I:	BACKGROUND INFORMATION . . . . .	1-6
SECTION II:	COLLEGE SERVICES	
	USAGE OF AND SATISFACTION WITH COLLEGE SERVICES	
	SATISFACTION AVERAGES IN RANK ORDER . . . . .	7
	FREQUENCIES AND PERCENTAGES FOR SATISFACTION . . . . .	8-9
SECTION III:	COLLEGE ENVIRONMENT	
	SATISFACTION WITH ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES IN RANK ORDER WITHIN AREAS	
	ACADEMICS (ITEMS 1-11) . . . . .	10
	ADMISSIONS (ITEMS 12-15) . . . . .	10
	RULES & REGULATIONS (ITEMS 16-21) . . . . .	10
	FACILITIES (ITEMS 22-29) . . . . .	11
	REGISTRATION (ITEMS 30-33) . . . . .	11
	GENERAL (ITEMS 34-42) . . . . .	11
	SATISFACTION WITH ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES FOR COMPOSITE IN RANK ORDER . . . . .	12-13
	SATISFACTION WITH ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES WITHIN AREAS	
	ACADEMICS (ITEMS 1-11) . . . . .	14
	ADMISSIONS (ITEMS 12-15) . . . . .	15
	RULES & REGULATIONS (ITEMS 16-21) . . . . .	15
	FACILITIES (ITEMS 22-29) . . . . .	16
	REGISTRATION (ITEMS 30-33) . . . . .	16-17
	GENERAL (ITEMS 34-42) . . . . .	17
SECTION IV:	ADDITIONAL QUESTIONS (1-15) . . . . .	18
	ADDITIONAL QUESTIONS (16-30) . . . . .	19

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 1

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM B: AGE

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	N	% W BL	% W/O BL
	=====	=====	=====
18 OR UNDER	827	9.1	9.2
19	1665	18.3	18.5
20	1647	18.1	18.3
21	1438	15.8	15.9
22	1039	11.4	11.5
23 TO 25	1274	14.0	14.1
26 TO 29	491	5.4	5.4
30 TO 39	440	4.8	4.9
40 TO 61	193	2.1	2.1
62 OR OVER	6	0.1	0.1
BLANK	67	0.7	N/A
TOTAL	9087	100.0	100.0

ITEM C: RACE/ETHNICITY

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	N	% W BL	% W/O BL
	=====	=====	=====
AFRICAN-AMERICAN OR BLACK	2327	25.6	25.9
NATIVE AMERICAN (INDIAN, ALASKAN, HAWAIIAN)	69	0.8	0.8
CAUCASIAN OR WHITE	5793	63.8	64.4
MEXICAN-AMERICAN, MEXICAN ORIGIN	62	0.7	0.7
ASIAN AMERICAN, ORIENTAL, PACIFIC ISLANDER	149	1.6	1.7
PUERTO RICAN, CUBAN, OTHER LATINO OR HISPANIC	95	1.0	1.1
OTHER	239	2.6	2.7
PREFER NOT TO RESPOND	262	2.9	2.9
BLANK	91	1.0	N/A
TOTAL	9087	100.0	100.0

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 2

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM D: CLASS LEVEL

	N	% W BL	% W/O BL
	=====	=====	=====
FRESHMAN	2037	22.4	22.6
SOPHOMORE	1988	21.9	22.0
JUNIOR	2069	22.8	22.9
SENIOR	2431	26.8	27.0
GRADUATE OR PROF STUDENT	455	5.0	5.0
SPECIAL STUDENT	6	0.1	0.1
OTHER/UNCLASSIFIED	31	0.3	0.3
DOES NOT APPLY TO THIS COLLEGE	3	0.0	0.0
BLANK	67	0.7	N/A
TOTAL	9087	100.0	100.0

ITEM E: PURPOSE FOR ENTERING COLLEGE

	N	% W BL	% W/O BL
	=====	=====	=====
NO DEFINITE PURPOSE IN MIND	236	2.6	2.6
TO TAKE A FEW JOB-RELATED COURSES	33	0.4	0.4
TO TAKE A FEW COURSES FOR SELF-IMPROVEMENT	29	0.3	0.3
TO TAKE COURSES NECESSARY FOR TRANSFERRING TO ANOTHER COLLEGE	91	1.0	1.0
TO OBTAIN OR MAINTAIN A CERTIFICATION	163	1.8	1.8
TO COMPLETE A VOCATIONAL/TECHNICAL PROGRAM	7	0.1	0.1
TO OBTAIN AN ASSOCIATE DEGREE	424	4.7	4.7
TO OBTAIN A BACHELOR'S DEGREE	6893	75.9	77.0
TO OBTAIN A MASTER'S DEGREE	665	7.3	7.4
TO OBTAIN A DOCTORATE OR PROFESSIONAL DEGREE	412	4.5	4.6
BLANK	134	1.5	N/A
TOTAL	9087	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM F: SEX

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	N	% W BL	% W/O BL
	=====	=====	=====
MALE	3491	38.4	38.7
FEMALE	5537	60.9	61.3
BLANK	59	0.6	N/A
TOTAL	9087	100.0	100.0

ITEM G: MARITAL STATUS

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	N	% W BL	% W/O BL
	=====	=====	=====
UNMARRIED (SINGLE, DIVORCED, AND WIDOWED)	7992	87.9	88.7
MARRIED	826	9.1	9.2
SEPARATED	66	0.7	0.7
PREFER NOT TO RESPOND	131	1.4	1.5
BLANK	72	0.8	N/A
TOTAL	9087	100.0	100.0

ITEM H: HOURS PER WEEK CURRENTLY EMPLOYED

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	N	% W BL	% W/O BL
	=====	=====	=====
0 OR ONLY OCCASIONAL JOBS	3497	38.5	38.9
1 TO 10	925	10.2	10.3
11 TO 20	2077	22.9	23.1
21 TO 30	1483	16.3	16.5
31 TO 40	766	8.4	8.5
OVER 40	251	2.8	2.8
BLANK	88	1.0	N/A
TOTAL	9087	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM I: CURRENT ENROLLMENT STATUS AT COLLEGE

	N	% W BL	% W/O BL
FULL-TIME STUDENT	8554	94.1	94.8
PART-TIME STUDENT	471	5.2	5.2
BLANK	62	0.7	N/A
TOTAL	9087	100.0	100.0

ITEM J: TYPE OF TUITION PAID AT COLLEGE

	N	% W BL	% W/O BL
IN-STATE TUITION	8149	89.7	90.9
OUT-OF-STATE TUITION	705	7.8	7.9
DOES NOT APPLY	107	1.2	1.2
BLANK	126	1.4	N/A
TOTAL	9087	100.0	100.0

ITEM K: RESIDENCE CLASSIFICATION AT COLLEGE

	N	% W BL	% W/O BL
IN-STATE STUDENT	7907	87.0	88.3
OUT-OF-STATE STUDENT	710	7.8	7.9
INTERNATIONAL STUDENT (NOT US CITIZEN)	342	3.8	3.8
BLANK	128	1.4	N/A
TOTAL	9087	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM L: TYPE OF SCHOOL ATTENDED PRIOR TO ENTERING COLLEGE

	N	% W BL	% W/O BL
HIGH SCHOOL	6810	74.9	75.7
VOCATIONAL/TECHNICAL SCHOOL	188	2.1	2.1
2-YEAR COLLEGE	592	6.5	6.6
4-YEAR COLLEGE OR UNIVERSITY	1177	13.0	13.1
GRADUATE/PROFESSIONAL COLLEGE	67	0.7	0.7
OTHER	164	1.8	1.8
BLANK	89	1.0	N/A
TOTAL	9087	100.0	100.0

ITEM M: CURRENT COLLEGE RESIDENCE

	N	% W BL	% W/O BL
COLLEGE RESIDENCE HALL	2166	23.8	24.0
FRATERNITY OR SORORITY HOUSE	62	0.7	0.7
COLLEGE MARRIED STUDENT HOUSING	22	0.2	0.2
OFF-CAMPUS ROOM/APARTMENT	2788	30.7	30.9
HOME OF PARENTS/RELATIVES	2536	27.9	28.1
OWN HOME	1272	14.0	14.1
OTHER	166	1.8	1.8
BLANK	75	0.8	N/A
TOTAL	9087	100.0	100.0

ITEM N: RECEIVE ANY TYPE OF FINANCIAL AID?

	N	% W BL	% W/O BL
YES	6903	76.0	76.8
NO	2091	23.0	23.2
BLANK	93	1.0	N/A
TOTAL	9087	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEMS P & Q: MAJOR AND OCCUPATIONAL CHOICE

	MAJOR AREA OF STUDY			OCCUPATIONAL CHOICE		
	N	% W BL	% W/O BL	N	% W BL	% W/O BL
UNDECIDED	176	1.9	2.0	334	3.7	4.6
AGRICULTURE & AG TECHNOLOGIES	135	1.5	1.5	112	1.2	1.5
ARCHITECTURE & ENVIRON DESIGN	136	1.5	1.6	122	1.3	1.7
BUSINESS & MANAGEMENT	1473	16.2	16.8	1121	12.3	15.4
BUSINESS & OFFICE	11	0.1	0.1	20	0.2	0.3
MARKETING & DISTRIBUTION	66	0.7	0.8	63	0.7	0.9
COMMUNICATIONS & COMM TECH	260	2.9	3.0	223	2.5	3.1
COMMUNITY & PERSONAL SERVICES	437	4.8	5.0	385	4.2	5.3
COMPUTER & INFORMATION SCI	233	2.6	2.7	184	2.0	2.5
CROSS-DISCIPLINARY STUDIES	189	2.1	2.2	46	0.5	0.6
EDUCATION	571	6.3	6.5	497	5.5	6.8
TEACHER EDUCATION	488	5.4	5.6	500	5.5	6.9
ENGINEERING, PRE-ENGINEERING	388	4.3	4.4	270	3.0	3.7
ENGINEERING-RELATED TECH	116	1.3	1.3	110	1.2	1.5
FOREIGN LANGUAGE	47	0.5	0.5	27	0.3	0.4
HEALTH SCIENCES & ALLIED HEALTH	2108	23.2	24.1	2018	22.2	27.8
HOME ECONOMICS	198	2.2	2.3	165	1.8	2.3
LETTERS	117	1.3	1.3	64	0.7	0.9
MATHEMATICS	32	0.4	0.4	23	0.3	0.3
PHILOSOPHY, RELIG & THEOLOGY	2	0.0	0.0	9	0.1	0.1
SCIENCES (BIO & PHYSICAL)	521	5.7	6.0	244	2.7	3.4
SOCIAL SCIENCES	705	7.8	8.1	424	4.7	5.8
TRADE & INDUSTRIAL	41	0.5	0.5	31	0.3	0.4
VISUAL & PERFORMING ARTS	300	3.3	3.4	264	2.9	3.6
BLANK	337	3.7	N/A	1831	20.1	N/A
TOTAL	9087	100.0	100.0	9087	100.0	100.0



ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 7

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION II: COLLEGE SERVICES

SATISFACTION WITH COLLEGE SERVICES FOR THOSE WHO HAVE USED THIS SERVICE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 9087

\*\*\* RANKED BY SATISFACTION \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

HAVE USED SERVICE			ITEM TEXT	SATISFACTION WITH COLLEGE SERVICES			N W/O BLANKS
N W/ BLANKS	% TOTAL SCANNED	ITEM NO.		RANK	AVG**	SD	
7329	80.7	6	LIBRARY FACILITIES AND SERVICES	1	4.15	0.82	7191
3650	40.2	5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	2	4.10	0.87	3564
6558	72.2	19	COMPUTER SERVICES	3	4.03	0.88	6318
1003	11.0	17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)	4	4.00	0.94	909
371	4.1	22	VETERANS SERVICES	5	4.00	0.96	263
1182	13.0	2	PERSONAL COUNSELING SERVICES	6	3.95	0.97	1113
2003	22.0	9	COLLEGE-SPONSORED TUTORIAL SERVICES	7	3.93	0.93	1898
3985	43.9	14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	8	3.93	0.82	3878
7037	77.4	1	ACADEMIC ADVISING SERVICES	9	3.92	0.95	6986
975	10.7	18	HONORS PROGRAMS	10	3.91	0.98	888
1319	14.5	15	CULTURAL PROGRAMS	11	3.87	0.87	1237
1663	18.3	3	CAREER PLANNING SERVICES	12	3.87	0.90	1583
1962	21.6	11	STUDENT EMPLOYMENT SERVICES	13	3.82	1.09	1869
3554	39.1	7	STUDENT HEALTH SERVICES	14	3.82	1.04	3458
5717	62.9	10	FINANCIAL AID SERVICES	15	3.80	1.09	5549
5322	58.6	16	COLLEGE ORIENTATION PROGRAM	16	3.80	0.95	5140
233	2.6	23	DAY CARE SERVICES	17	3.79	1.07	125
694	7.6	4	JOB PLACEMENT SERVICES	18	3.65	1.09	614
1241	13.7	8	STUDENT HEALTH INSURANCE PROGRAM	19	3.59	1.14	1165
5903	65.0	13	FOOD SERVICES	20	3.48	1.14	5753
1090	12.0	20	COLLEGE MASS TRANSIT SERVICES	21	3.40	1.19	1002
3144	34.6	12	RESIDENCE HALL SERVICES AND PROGRAMS	22	3.24	1.18	3051
6756	74.3	21	PARKING FACILITIES AND SERVICES	23	2.42	1.25	6496

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 8

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION II: COLLEGE SERVICES

SATISFACTION WITH COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 9087

PAGE 1 OF 2

ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS-SATISFIED	VERY DIS-SATISFIED	BLANK	TOTAL WHO "USED"
1	ACADEMIC ADVISING SERVICES	N	1994	3191	1192	469	140	51	7037
		%	28.3	45.3	16.9	6.7	2.0	0.7	100.0
2	PERSONAL COUNSELING SERVICES	N	353	458	226	43	33	69	1182
		%	29.9	38.7	19.1	3.6	2.8	5.8	100.0
3	CAREER PLANNING SERVICES	N	398	722	348	94	21	80	1663
		%	23.9	43.4	20.9	5.7	1.3	4.8	100.0
4	JOB PLACEMENT SERVICES	N	143	232	152	55	32	80	694
		%	20.6	33.4	21.9	7.9	4.6	11.5	100.0
5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	N	1222	1724	413	152	53	86	3650
		%	33.5	47.2	11.3	4.2	1.5	2.4	100.0
6	LIBRARY FACILITIES AND SERVICES	N	2597	3462	820	248	64	138	7329
		%	35.4	47.2	11.2	3.4	0.9	1.9	100.0
7	STUDENT HEALTH SERVICES	N	953	1470	604	310	121	96	3554
		%	26.8	41.4	17.0	8.7	3.4	2.7	100.0
8	STUDENT HEALTH INSURANCE PROGRAM	N	258	447	274	100	86	76	1241
		%	20.8	36.0	22.1	8.1	6.9	6.1	100.0
9	COLLEGE-SPONSORED TUTORIAL SERVICES	N	542	875	333	109	39	105	2003
		%	27.1	43.7	16.6	5.4	1.9	5.2	100.0
10	FINANCIAL AID SERVICES	N	1634	2171	1011	481	252	168	5717
		%	28.6	38.0	17.7	8.4	4.4	2.9	100.0
11	STUDENT EMPLOYMENT SERVICES	N	563	737	330	156	83	93	1962
		%	28.7	37.6	16.8	8.0	4.2	4.7	100.0
12	RESIDENCE HALL SERVICES AND PROGRAMS	N	400	1069	766	492	324	93	3144
		%	12.7	34.0	24.4	15.6	10.3	3.0	100.0
13	FOOD SERVICES	N	1058	2229	1305	744	417	150	5903
		%	17.9	37.8	22.1	12.6	7.1	2.5	100.0

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 9

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION II: COLLEGE SERVICES

SATISFACTION WITH COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 9087

PAGE 2 OF 2

ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS-SATISFIED	VERY DIS-SATISFIED	BLANK	TOTAL WHO "USED"
14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	N	909	2006	787	136	40	107	3985
		%	22.8	50.3	19.7	3.4	1.0	2.7	100.0
15	CULTURAL PROGRAMS	N	285	598	289	42	23	82	1319
		%	21.6	45.3	21.9	3.2	1.7	6.2	100.0
16	COLLEGE ORIENTATION PROGRAM	N	1234	2176	1296	323	111	182	5322
		%	23.2	40.9	24.4	6.1	2.1	3.4	100.0
17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)	N	316	350	188	39	16	94	1003
		%	31.5	34.9	18.7	3.9	1.6	9.4	100.0
18	HONORS PROGRAMS	N	266	369	182	46	25	87	975
		%	27.3	37.8	18.7	4.7	2.6	8.9	100.0
19	COMPUTER SERVICES	N	1990	3029	904	299	96	240	6558
		%	30.3	46.2	13.8	4.6	1.5	3.7	100.0
20	COLLEGE MASS TRANSIT SERVICES	N	167	388	212	144	91	88	1090
		%	15.3	35.6	19.4	13.2	8.3	8.1	100.0
21	PARKING FACILITIES AND SERVICES	N	414	1099	1244	1798	1941	260	6756
		%	6.1	16.3	18.4	26.6	28.7	3.8	100.0
22	VETERANS SERVICES	N	93	97	59	7	7	108	371
		%	25.1	26.1	15.9	1.9	1.9	29.1	100.0
23	DAY CARE SERVICES	N	37	42	36	3	7	108	233
		%	15.9	18.0	15.5	1.3	3.0	46.4	100.0

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 10

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 9087 PAGE 1 OF 2

\*\*\* RANKED BY SATISFACTION WITHIN AREA \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
ACADEMIC					
1	8913	4.06	0.77	7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE
2	8813	3.93	0.83	3	INSTRUCTION IN YOUR MAJOR FIELD
3	8855	3.90	0.84	2	COURSE CONTENT IN YOUR MAJOR FIELD
4	8905	3.90	0.90	5	ATTITUDE OF THE FACULTY TOWARD STUDENTS
5	8842	3.86	0.86	4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS
6	8848	3.83	0.98	9	AVAILABILITY OF YOUR ADVISOR
7	8911	3.83	0.76	1	TESTING/GRADING SYSTEM
8	8841	3.80	1.03	10	VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR
9	8812	3.79	0.95	11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION
10	8904	3.73	0.96	6	VARIETY OF COURSES OFFERED BY THIS COLLEGE
11	8327	3.61	0.96	8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY
ADMISSIONS					
1	8716	3.79	0.85	15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS
2	8825	3.72	0.93	14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING
3	8791	3.71	0.86	12	GENERAL ADMISSIONS PROCEDURES
4	8494	3.60	1.03	13	AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING
RULES & POLICIES					
1	8804	3.62	0.99	21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS
2	8583	3.58	0.86	17	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE
3	7424	3.49	0.85	19	ACADEMIC PROBATION AND SUSPENSION POLICIES
4	8257	3.30	0.94	16	STUDENT VOICE IN COLLEGE POLICIES
5	6018	3.25	1.00	18	RESIDENCE HALL RULES AND REGULATIONS
6	8645	3.04	1.06	20	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 11

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 9087 PAGE 2 OF 2

\*\*\* RANKED BY SATISFACTION WITHIN AREA \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
FACILITIES					
1	8577	3.78	0.89	26	STUDENT UNION
2	8723	3.76	0.90	25	STUDY AREAS
3	8889	3.72	0.97	27	CAMPUS BOOKSTORE
4	7078	3.68	0.91	24	ATHLETIC FACILITIES
5	8930	3.65	0.92	22	CLASSROOM FACILITIES
6	8037	3.60	0.93	23	LABORATORY FACILITIES
7	8879	3.43	1.02	29	GENERAL CONDITION OF BUILDINGS AND GROUNDS
8	6160	3.33	1.00	28	AVAILABILITY OF STUDENT HOUSING
REGISTRATION					
1	8879	3.83	0.83	32	ACADEMIC CALENDAR FOR THIS COLLEGE
2	8847	3.63	0.88	30	GENERAL REGISTRATION PROCEDURES
3	8833	3.58	0.95	33	BILLING AND FEE PAYMENT PROCEDURES
4	8879	3.14	1.14	31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM
GENERAL					
1	8884	3.92	0.86	42	THIS COLLEGE IN GENERAL
2	8244	3.73	0.82	38	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES
3	8676	3.70	0.89	36	RACIAL HARMONY AT THIS COLLEGE
4	8280	3.64	0.87	41	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO)
5	7698	3.64	0.83	40	RELIGIOUS ACTIVITIES AND PROGRAMS
6	8691	3.57	0.94	35	ATTITUDE OF COLLEGE NONTEACHING STAFF TOWARD STUDENTS
7	7705	3.52	0.83	39	STUDENT GOVERNMENT
8	8820	3.49	0.96	34	CONCERN FOR YOU AS AN INDIVIDUAL
9	7432	3.42	0.98	37	OPPORTUNITIES FOR STUDENT EMPLOYMENT

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 12

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 9087 PAGE 1 OF 2

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RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
1	8913	4.06	0.77	7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE
2	8813	3.93	0.83	3	INSTRUCTION IN YOUR MAJOR FIELD
3	8884	3.92	0.86	42	THIS COLLEGE IN GENERAL
4	8855	3.90	0.84	2	COURSE CONTENT IN YOUR MAJOR FIELD
5	8905	3.90	0.90	5	ATTITUDE OF THE FACULTY TOWARD STUDENTS
6	8842	3.86	0.86	4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS
7	8879	3.83	0.83	32	ACADEMIC CALENDAR FOR THIS COLLEGE
8	8848	3.83	0.98	9	AVAILABILITY OF YOUR ADVISOR
9	8911	3.83	0.76	1	TESTING/GRADING SYSTEM
10	8841	3.80	1.03	10	VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR
11	8716	3.79	0.85	15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS
12	8812	3.79	0.95	11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION
13	8577	3.78	0.89	26	STUDENT UNION
14	8723	3.76	0.90	25	STUDY AREAS
15	8244	3.73	0.82	38	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES
16	8904	3.73	0.96	6	VARIETY OF COURSES OFFERED BY THIS COLLEGE
17	8889	3.72	0.97	27	CAMPUS BOOKSTORE
18	8825	3.72	0.93	14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING
19	8791	3.71	0.86	12	GENERAL ADMISSIONS PROCEDURES
20	8676	3.70	0.89	36	RACIAL HARMONY AT THIS COLLEGE
21	7078	3.68	0.91	24	ATHLETIC FACILITIES
22	8930	3.65	0.92	22	CLASSROOM FACILITIES
23	8280	3.64	0.87	41	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO)
24	7698	3.64	0.83	40	RELIGIOUS ACTIVITIES AND PROGRAMS

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 13

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 9087 PAGE 2 OF 2

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RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
25	8847	3.63	0.88	30	GENERAL REGISTRATION PROCEDURES
26	8804	3.62	0.99	21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS
27	8327	3.61	0.96	8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY
28	8494	3.60	1.03	13	AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING
29	8037	3.60	0.93	23	LABORATORY FACILITIES
30	8833	3.58	0.95	33	BILLING AND FEE PAYMENT PROCEDURES
31	8583	3.58	0.86	17	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE
32	8691	3.57	0.94	35	ATTITUDE OF COLLEGE NONTEACHING STAFF TOWARD STUDENTS
33	7705	3.52	0.83	39	STUDENT GOVERNMENT
34	8820	3.49	0.96	34	CONCERN FOR YOU AS AN INDIVIDUAL
35	7424	3.49	0.85	19	ACADEMIC PROBATION AND SUSPENSION POLICIES
36	8879	3.43	1.02	29	GENERAL CONDITION OF BUILDINGS AND GROUNDS
37	7432	3.42	0.98	37	OPPORTUNITIES FOR STUDENT EMPLOYMENT
38	6160	3.33	1.00	28	AVAILABILITY OF STUDENT HOUSING
39	8257	3.30	0.94	16	STUDENT VOICE IN COLLEGE POLICIES
40	6018	3.25	1.00	18	RESIDENCE HALL RULES AND REGULATIONS
41	8879	3.14	1.14	31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM
42	8645	3.04	1.06	20	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 14

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 9087

PAGE 1 OF 4

ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK
ACADEMIC									
1	TESTING/GRADING SYSTEM	N	1347	5223	1906	342	93	41	135
		%	14.8	57.5	21.0	3.8	1.0	0.5	1.5
2	COURSE CONTENT IN YOUR MAJOR FIELD	N	1951	4781	1519	518	86	86	146
		%	21.5	52.6	16.7	5.7	0.9	0.9	1.6
3	INSTRUCTION IN YOUR MAJOR FIELD	N	2149	4514	1630	457	63	103	171
		%	23.6	49.7	17.9	5.0	0.7	1.1	1.9
4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS	N	1985	4228	2098	440	91	94	151
		%	21.8	46.5	23.1	4.8	1.0	1.0	1.7
5	ATTITUDE OF THE FACULTY TOWARD STUDENTS	N	2249	4287	1728	482	159	29	153
		%	24.7	47.2	19.0	5.3	1.7	0.3	1.7
6	VARIETY OF COURSES OFFERED BY THIS COLLEGE	N	1772	4190	1920	822	200	42	141
		%	19.5	46.1	21.1	9.0	2.2	0.5	1.6
7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE	N	2551	4654	1445	209	54	30	144
		%	28.1	51.2	15.9	2.3	0.6	0.3	1.6
8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY	N	1426	3405	2528	751	217	602	158
		%	15.7	37.5	27.8	8.3	2.4	6.6	1.7
9	AVAILABILITY OF YOUR ADVISOR	N	2288	3860	1867	596	237	88	151
		%	25.2	42.5	20.5	6.6	2.6	1.0	1.7
10	VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR	N	2319	3731	1788	695	308	91	155
		%	25.5	41.1	19.7	7.6	3.4	1.0	1.7
11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION	N	2015	3913	2074	612	198	113	162
		%	22.2	43.1	22.8	6.7	2.2	1.2	1.8



ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 15

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 9087

PAGE 2 OF 4

ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK
<b>ADMISSIONS</b>									
12	GENERAL ADMISSIONS PROCEDURES	N	1408	4191	2599	415	178	140	156
		%	15.5	46.1	28.6	4.6	2.0	1.5	1.7
13	AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING	N	1577	3484	2255	831	347	446	147
		%	17.4	38.3	24.8	9.1	3.8	4.9	1.6
14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING	N	1662	4071	2271	596	225	110	152
		%	18.3	44.8	25.0	6.6	2.5	1.2	1.7
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	N	1715	4078	2455	352	116	211	160
		%	18.9	44.9	27.0	3.9	1.3	2.3	1.8
<b>RULES &amp; REGULATIONS</b>									
16	STUDENT VOICE IN COLLEGE POLICIES	N	799	2486	3767	834	371	654	176
		%	8.8	27.4	41.5	9.2	4.1	7.2	1.9
17	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE	N	1116	3558	3270	442	197	329	175
		%	12.3	39.2	36.0	4.9	2.2	3.6	1.9
18	RESIDENCE HALL RULES AND REGULATIONS	N	566	1838	2538	673	403	2885	184
		%	6.2	20.2	27.9	7.4	4.4	31.7	2.0
19	ACADEMIC PROBATION AND SUSPENSION POLICIES	N	860	2619	3413	341	191	1475	188
		%	9.5	28.8	37.6	3.8	2.1	16.2	2.1
20	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED	N	666	2211	3396	1518	854	266	176
		%	7.3	24.3	37.4	16.7	9.4	2.9	1.9
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	N	1531	3834	2399	676	364	121	162
		%	16.8	42.2	26.4	7.4	4.0	1.3	1.8

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 16

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 9087

PAGE 3 OF 4

ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK
<b>FACILITIES</b>									
22	CLASSROOM FACILITIES	N	1231	4611	2014	865	209	24	133
		%	13.5	50.7	22.2	9.5	2.3	0.3	1.5
23	LABORATORY FACILITIES	N	1105	3771	2232	701	228	899	151
		%	12.2	41.5	24.6	7.7	2.5	9.9	1.7
24	ATHLETIC FACILITIES	N	1240	3040	2245	371	182	1845	164
		%	13.6	33.5	24.7	4.1	2.0	20.3	1.8
25	STUDY AREAS	N	1582	4422	1947	592	180	207	157
		%	17.4	48.7	21.4	6.5	2.0	2.3	1.7
26	STUDENT UNION	N	1685	4128	2128	462	174	352	158
		%	18.5	45.4	23.4	5.1	1.9	3.9	1.7
27	CAMPUS BOOKSTORE	N	1690	4388	1776	736	299	49	149
		%	18.6	48.3	19.5	8.1	3.3	0.5	1.6
28	AVAILABILITY OF STUDENT HOUSING	N	699	1979	2469	659	354	2742	185
		%	7.7	21.8	27.2	7.3	3.9	30.2	2.0
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	N	1087	3664	2538	1158	432	49	159
		%	12.0	40.3	27.9	12.7	4.8	0.5	1.7
<b>REGISTRATION</b>									
30	GENERAL REGISTRATION PROCEDURES	N	1187	4166	2708	570	216	64	176
		%	13.1	45.8	29.8	6.3	2.4	0.7	1.9
31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM	N	899	3004	2205	2000	771	53	155
		%	9.9	33.1	24.3	22.0	8.5	0.6	1.7
32	ACADEMIC CALENDAR FOR THIS COLLEGE	N	1745	4485	2196	329	124	45	163
		%	19.2	49.4	24.2	3.6	1.4	0.5	1.8

ACT STUDENT OPINION SURVEY (SOS 4-YR) SUMMARY REPORT

06/08/09

PAGE 17

UNIV OF LA SYSTEM COMPOSITE

COMPOSITE

CODE 9999

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 9087

PAGE 4 OF 4

ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK
REGISTRATION (CONT'D)									
33	BILLING AND FEE PAYMENT PROCEDURES	N	1223	4021	2553	705	331	99	155
		%	13.5	44.3	28.1	7.8	3.6	1.1	1.7
GENERAL									
34	CONCERN FOR YOU AS AN INDIVIDUAL	N	1133	3540	2999	812	336	98	169
		%	12.5	39.0	33.0	8.9	3.7	1.1	1.9
35	ATTITUDE OF COLLEGE NONTEACHING STAFF TOWARD STUDENTS	N	1266	3642	2907	570	306	218	178
		%	13.9	40.1	32.0	6.3	3.4	2.4	2.0
36	RACIAL HARMONY AT THIS COLLEGE	N	1467	3965	2621	400	223	235	176
		%	16.1	43.6	28.8	4.4	2.5	2.6	1.9
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	N	910	2662	2809	710	341	1474	181
		%	10.0	29.3	30.9	7.8	3.8	16.2	2.0
38	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES	N	1397	3725	2762	257	103	657	186
		%	15.4	41.0	30.4	2.8	1.1	7.2	2.0
39	STUDENT GOVERNMENT	N	897	2843	3513	277	175	1175	207
		%	9.9	31.3	38.7	3.0	1.9	12.9	2.3
40	RELIGIOUS ACTIVITIES AND PROGRAMS	N	1189	2991	3195	203	120	1157	232
		%	13.1	32.9	35.2	2.2	1.3	12.7	2.6
41	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO)	N	1231	3612	2854	415	168	627	180
		%	13.5	39.7	31.4	4.6	1.8	6.9	2.0
42	THIS COLLEGE IN GENERAL	N	2176	4447	1736	389	136	31	172
		%	23.9	48.9	19.1	4.3	1.5	0.3	1.9