

GENERAL INFORMATION ABOUT THIS SUMMARY REPORT

IN ADDITION TO THE INTRODUCTORY PAGES, THIS REPORT COMPRISES UP TO 19 PAGES OF SUMMARY DATA THAT PROVIDE AN OVERVIEW OF YOUR INSTITUTION'S RESULTS FOR THE FOUR SOS 4-YR SECTIONS LISTED BELOW.

- SECTION I: BACKGROUND INFORMATION
- SECTION II: COLLEGE SERVICES
- SECTION III: COLLEGE ENVIRONMENT
- SECTION IV: ADDITIONAL QUESTIONS

FOR INFORMATION/ASSISTANCE RELATED TO...

- 1) ORDERING  
CONTACT: ESS CUSTOMER SERVICES  
(319) 337-1893
- 2) SCANNING AND REPORTING  
CONTACT: ESS PRODUCTION SERVICES  
(319) 337-1186
- 3) RESEARCH-RELATED ISSUES (SUCH AS DATA ANALYSES, INTERPRETATION OF THE RESULTS, ETC.)  
CONTACT: SURVEY RESEARCH SERVICES  
(319) 341-2623
- 4) USE OF REPORT RESULTS FOR ACCREDITATION, OUTCOMES ASSESSMENT, AND EFFECTIVENESS MEASURES  
CONTACT: EDUCATIONAL SERVICES  
PHONE (319) 337-1053  
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ACT  
500 ACT DRIVE  
P.O. BOX 168  
IOWA CITY, IOWA 52243-0168

BELOW ARE EXPLANATIONS AND INFORMATION THAT MAY HELP YOU INTERPRET THE FINDINGS PRESENTED IN THIS REPORT.

COLUMN HEADINGS

- N = NUMBER RESPONDING TO ITEM
- % W BL = PERCENT OF TOTAL SCANNED (INCLUDING BLANK RESPONSES)
- % W/O BL = PERCENT OF TOTAL SCANNED (EXCLUDING BLANK RESPONSES)
- % = PERCENT OF NUMBER (N) RESPONDING TO ITEM
- \* = BLANKS (AND 'N/A' WHERE APPROPRIATE) EXCLUDED FROM CALCULATION OF AVERAGE
- \*\* = AVERAGE CALCULATED USING ONLY RECORDS OF STUDENTS INDICATING "I HAVE USED THIS SERVICE."; EXCLUDING BLANKS
- SD = STANDARD DEVIATION

SCALES

- SECTION II SATISFACTION SCALE (5-POINT)  
5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL,  
2=DISSATISFIED, 1=VERY DISSATISFIED
- SECTION III SATISFACTION SCALE (5-POINT)  
5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL,  
2=DISSATISFIED, 1=VERY DISSATISFIED

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SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM B: AGE

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	N =====	% W BL =====	% W/O BL =====
18 OR UNDER	128	13.4	13.4
19	188	19.7	19.7
20	152	15.9	16.0
21	155	16.2	16.3
22	97	10.2	10.2
23 TO 25	99	10.4	10.4
26 TO 29	57	6.0	6.0
30 TO 39	53	5.6	5.6
40 TO 61	22	2.3	2.3
62 OR OVER	1	0.1	0.1
BLANK	2	0.2	N/A
TOTAL	954	100.0	100.0

ITEM C: RACE/ETHNICITY

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	N =====	% W BL =====	% W/O BL =====
AFRICAN-AMERICAN OR BLACK	202	21.2	21.3
NATIVE AMERICAN (INDIAN, ALASKAN, HAWAIIAN)	16	1.7	1.7
CAUCASIAN OR WHITE	684	71.7	72.1
MEXICAN-AMERICAN, MEXICAN ORIGIN	5	0.5	0.5
ASIAN AMERICAN, ORIENTAL, PACIFIC ISLANDER	9	0.9	0.9
PUERTO RICAN, CUBAN, OTHER LATINO OR HISPANIC	8	0.8	0.8
OTHER	12	1.3	1.3
PREFER NOT TO RESPOND	13	1.4	1.4
BLANK	5	0.5	N/A
TOTAL	954	100.0	100.0

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SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM D: CLASS LEVEL

	N	% W BL	% W/O BL
	=====	=====	=====
FRESHMAN	252	26.4	26.5
SOPHOMORE	232	24.3	24.4
JUNIOR	200	21.0	21.0
SENIOR	215	22.5	22.6
GRADUATE OR PROF STUDENT	44	4.6	4.6
SPECIAL STUDENT	1	0.1	0.1
OTHER/UNCLASSIFIED	8	0.8	0.8
DOES NOT APPLY TO THIS COLLEGE	0	0.0	0.0
BLANK	2	0.2	N/A
TOTAL	954	100.0	100.0

ITEM E: PURPOSE FOR ENTERING COLLEGE

	N	% W BL	% W/O BL
	=====	=====	=====
NO DEFINITE PURPOSE IN MIND	31	3.2	3.3
TO TAKE A FEW JOB-RELATED COURSES	2	0.2	0.2
TO TAKE A FEW COURSES FOR SELF-IMPROVEMENT	8	0.8	0.8
TO TAKE COURSES NECESSARY FOR TRANSFERRING TO ANOTHER COLLEGE	15	1.6	1.6
TO OBTAIN OR MAINTAIN A CERTIFICATION	51	5.3	5.4
TO COMPLETE A VOCATIONAL/TECHNICAL PROGRAM	0	0.0	0.0
TO OBTAIN AN ASSOCIATE DEGREE	36	3.8	3.8
TO OBTAIN A BACHELOR'S DEGREE	739	77.5	78.5
TO OBTAIN A MASTER'S DEGREE	36	3.8	3.8
TO OBTAIN A DOCTORATE OR PROFESSIONAL DEGREE	24	2.5	2.5
BLANK	12	1.3	N/A
TOTAL	954	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM F: SEX

	N	% W BL	% W/O BL
	=====	=====	=====
MALE	335	35.1	35.2
FEMALE	618	64.8	64.8
BLANK	1	0.1	N/A
TOTAL	954	100.0	100.0

ITEM G: MARITAL STATUS

	N	% W BL	% W/O BL
	=====	=====	=====
UNMARRIED (SINGLE, DIVORCED, AND WIDOWED)	837	87.7	87.9
MARRIED	96	10.1	10.1
SEPARATED	8	0.8	0.8
PREFER NOT TO RESPOND	11	1.2	1.2
BLANK	2	0.2	N/A
TOTAL	954	100.0	100.0

ITEM H: HOURS PER WEEK CURRENTLY EMPLOYED

	N	% W BL	% W/O BL
	=====	=====	=====
0 OR ONLY OCCASIONAL JOBS	278	29.1	29.2
1 TO 10	85	8.9	8.9
11 TO 20	209	21.9	22.0
21 TO 30	206	21.6	21.7
31 TO 40	135	14.2	14.2
OVER 40	38	4.0	4.0
BLANK	3	0.3	N/A
TOTAL	954	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM I: CURRENT ENROLLMENT STATUS AT COLLEGE

	N	% W BL	% W/O BL
FULL-TIME STUDENT	875	91.7	91.8
PART-TIME STUDENT	78	8.2	8.2
BLANK	1	0.1	N/A
TOTAL	954	100.0	100.0

ITEM J: TYPE OF TUITION PAID AT COLLEGE

	N	% W BL	% W/O BL
IN-STATE TUITION	909	95.3	96.0
OUT-OF-STATE TUITION	22	2.3	2.3
DOES NOT APPLY	16	1.7	1.7
BLANK	7	0.7	N/A
TOTAL	954	100.0	100.0

ITEM K: RESIDENCE CLASSIFICATION AT COLLEGE

	N	% W BL	% W/O BL
IN-STATE STUDENT	912	95.6	96.0
OUT-OF-STATE STUDENT	24	2.5	2.5
INTERNATIONAL STUDENT (NOT US CITIZEN)	14	1.5	1.5
BLANK	4	0.4	N/A
TOTAL	954	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEM L: TYPE OF SCHOOL ATTENDED PRIOR TO ENTERING COLLEGE

	N	% W BL	% W/O BL
HIGH SCHOOL	744	78.0	78.7
VOCATIONAL/TECHNICAL SCHOOL	25	2.6	2.6
2-YEAR COLLEGE	48	5.0	5.1
4-YEAR COLLEGE OR UNIVERSITY	111	11.6	11.7
GRADUATE/PROFESSIONAL COLLEGE	6	0.6	0.6
OTHER	11	1.2	1.2
BLANK	9	0.9	N/A
TOTAL	954	100.0	100.0

ITEM M: CURRENT COLLEGE RESIDENCE

	N	% W BL	% W/O BL
COLLEGE RESIDENCE HALL	125	13.1	13.2
FRATERNITY OR SORORITY HOUSE	1	0.1	0.1
COLLEGE MARRIED STUDENT HOUSING	2	0.2	0.2
OFF-CAMPUS ROOM/APARTMENT	209	21.9	22.0
HOME OF PARENTS/RELATIVES	455	47.7	47.9
OWN HOME	139	14.6	14.6
OTHER	19	2.0	2.0
BLANK	4	0.4	N/A
TOTAL	954	100.0	100.0

ITEM N: RECEIVE ANY TYPE OF FINANCIAL AID?

	N	% W BL	% W/O BL
YES	706	74.0	74.2
NO	245	25.7	25.8
BLANK	3	0.3	N/A
TOTAL	954	100.0	100.0

SUMMARY FOR SECTION I: BACKGROUND INFORMATION

ITEMS P & Q: MAJOR AND OCCUPATIONAL CHOICE

	MAJOR AREA OF STUDY			OCCUPATIONAL CHOICE		
	N	% W BL	% W/O BL	N	% W BL	% W/O BL
UNDECIDED	23	2.4	2.5	35	3.7	4.3
AGRICULTURE & AG TECHNOLOGIES	3	0.3	0.3	1	0.1	0.1
ARCHITECTURE & ENVIRON DESIGN	2	0.2	0.2	0	0.0	0.0
BUSINESS & MANAGEMENT	195	20.4	21.4	151	15.8	18.6
BUSINESS & OFFICE	2	0.2	0.2	7	0.7	0.9
MARKETING & DISTRIBUTION	10	1.0	1.1	11	1.2	1.4
COMMUNICATIONS & COMM TECH	32	3.4	3.5	30	3.1	3.7
COMMUNITY & PERSONAL SERVICES	17	1.8	1.9	22	2.3	2.7
COMPUTER & INFORMATION SCI	22	2.3	2.4	23	2.4	2.8
CROSS-DISCIPLINARY STUDIES	7	0.7	0.8	2	0.2	0.2
EDUCATION	82	8.6	9.0	77	8.1	9.5
TEACHER EDUCATION	58	6.1	6.4	78	8.2	9.6
ENGINEERING, PRE-ENGINEERING	7	0.7	0.8	9	0.9	1.1
ENGINEERING-RELATED TECH	7	0.7	0.8	7	0.7	0.9
FOREIGN LANGUAGE	2	0.2	0.2	0	0.0	0.0
HEALTH SCIENCES & ALLIED HEALTH	189	19.8	20.7	198	20.8	24.4
HOME ECONOMICS	71	7.4	7.8	63	6.6	7.8
LETTERS	10	1.0	1.1	3	0.3	0.4
MATHEMATICS	3	0.3	0.3	0	0.0	0.0
PHILOSOPHY, RELIG & THEOLOGY	0	0.0	0.0	2	0.2	0.2
SCIENCES (BIO & PHYSICAL)	71	7.4	7.8	23	2.4	2.8
SOCIAL SCIENCES	86	9.0	9.4	54	5.7	6.7
TRADE & INDUSTRIAL	0	0.0	0.0	1	0.1	0.1
VISUAL & PERFORMING ARTS	14	1.5	1.5	15	1.6	1.8
BLANK	41	4.3	N/A	142	14.9	N/A
TOTAL	954	100.0	100.0	954	100.0	100.0



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SUMMARY FOR SECTION II: COLLEGE SERVICES

SATISFACTION WITH COLLEGE SERVICES FOR THOSE WHO HAVE USED THIS SERVICE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 954

\*\*\* RANKED BY SATISFACTION \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

HAVE USED SERVICE			ITEM TEXT	SATISFACTION WITH COLLEGE SERVICES			N W/O BLANKS
N W/ BLANKS	% TOTAL SCANNED	ITEM NO.		RANK	AVG**	SD	
769	80.6	6	LIBRARY FACILITIES AND SERVICES	1	4.27	0.75	753
286	30.0	7	STUDENT HEALTH SERVICES	2	4.13	0.91	275
72	7.5	17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)	3	4.12	0.91	60
42	4.4	22	VETERANS SERVICES	4	4.11	0.96	27
646	67.7	19	COMPUTER SERVICES	5	4.10	0.80	624
77	8.1	18	HONORS PROGRAMS	6	4.06	0.83	63
586	61.4	10	FINANCIAL AID SERVICES	7	4.00	0.97	559
198	20.8	5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	8	3.93	0.98	190
201	21.1	11	STUDENT EMPLOYMENT SERVICES	9	3.93	1.08	188
219	23.0	9	COLLEGE-SPONSORED TUTORIAL SERVICES	10	3.93	1.04	207
159	16.7	3	CAREER PLANNING SERVICES	11	3.93	0.89	148
124	13.0	2	PERSONAL COUNSELING SERVICES	12	3.91	0.88	112
331	34.7	14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	13	3.90	0.89	319
671	70.3	1	ACADEMIC ADVISING SERVICES	14	3.90	0.95	665
30	3.1	20	COLLEGE MASS TRANSIT SERVICES	15	3.88	1.02	17
544	57.0	16	COLLEGE ORIENTATION PROGRAM	16	3.80	0.91	526
122	12.8	15	CULTURAL PROGRAMS	17	3.79	0.95	107
593	62.2	13	FOOD SERVICES	18	3.70	1.04	582
181	19.0	8	STUDENT HEALTH INSURANCE PROGRAM	19	3.67	1.20	172
52	5.5	4	JOB PLACEMENT SERVICES	20	3.64	1.11	42
23	2.4	23	DAY CARE SERVICES	21	3.50	1.12	8
213	22.3	12	RESIDENCE HALL SERVICES AND PROGRAMS	22	2.96	1.26	197
726	76.1	21	PARKING FACILITIES AND SERVICES	23	2.29	1.21	699

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SUMMARY FOR SECTION II: COLLEGE SERVICES

SATISFACTION WITH COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 954

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ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS-SATISFIED	VERY DIS-SATISFIED	BLANK	TOTAL WHO "USED"
1	ACADEMIC ADVISING SERVICES	N	185	301	119	48	12	6	671
		%	27.6	44.9	17.7	7.2	1.8	0.9	100.0
2	PERSONAL COUNSELING SERVICES	N	28	55	22	5	2	12	124
		%	22.6	44.4	17.7	4.0	1.6	9.7	100.0
3	CAREER PLANNING SERVICES	N	38	74	25	9	2	11	159
		%	23.9	46.5	15.7	5.7	1.3	6.9	100.0
4	JOB PLACEMENT SERVICES	N	10	16	9	5	2	10	52
		%	19.2	30.8	17.3	9.6	3.8	19.2	100.0
5	RECREATIONAL AND INTRAMURAL PROGRAMS AND SERVICES	N	56	89	26	14	5	8	198
		%	28.3	44.9	13.1	7.1	2.5	4.0	100.0
6	LIBRARY FACILITIES AND SERVICES	N	309	362	63	14	5	16	769
		%	40.2	47.1	8.2	1.8	0.7	2.1	100.0
7	STUDENT HEALTH SERVICES	N	107	118	32	14	4	11	286
		%	37.4	41.3	11.2	4.9	1.4	3.8	100.0
8	STUDENT HEALTH INSURANCE PROGRAM	N	46	67	31	13	15	9	181
		%	25.4	37.0	17.1	7.2	8.3	5.0	100.0
9	COLLEGE-SPONSORED TUTORIAL SERVICES	N	68	84	36	10	9	12	219
		%	31.1	38.4	16.4	4.6	4.1	5.5	100.0
10	FINANCIAL AID SERVICES	N	194	227	91	37	10	27	586
		%	33.1	38.7	15.5	6.3	1.7	4.6	100.0
11	STUDENT EMPLOYMENT SERVICES	N	70	62	36	13	7	13	201
		%	34.8	30.8	17.9	6.5	3.5	6.5	100.0
12	RESIDENCE HALL SERVICES AND PROGRAMS	N	16	69	38	39	35	16	213
		%	7.5	32.4	17.8	18.3	16.4	7.5	100.0
13	FOOD SERVICES	N	129	256	116	58	23	11	593
		%	21.8	43.2	19.6	9.8	3.9	1.9	100.0

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SUMMARY FOR SECTION II: COLLEGE SERVICES

SATISFACTION WITH COLLEGE SERVICES - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 954

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ITEM NO.	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DIS-SATISFIED	VERY DIS-SATISFIED	BLANK	TOTAL WHO "USED"
14	COLLEGE-SPONSORED SOCIAL ACTIVITIES	N	76	165	55	17	6	12	331
		%	23.0	49.8	16.6	5.1	1.8	3.6	100.0
15	CULTURAL PROGRAMS	N	21	56	20	6	4	15	122
		%	17.2	45.9	16.4	4.9	3.3	12.3	100.0
16	COLLEGE ORIENTATION PROGRAM	N	116	242	125	35	8	18	544
		%	21.3	44.5	23.0	6.4	1.5	3.3	100.0
17	CREDIT-BY-EXAMINATION PROGRAM (PEP, CLEP)	N	25	20	13	1	1	12	72
		%	34.7	27.8	18.1	1.4	1.4	16.7	100.0
18	HONORS PROGRAMS	N	19	33	8	2	1	14	77
		%	24.7	42.9	10.4	2.6	1.3	18.2	100.0
19	COMPUTER SERVICES	N	199	317	85	18	5	22	646
		%	30.8	49.1	13.2	2.8	0.8	3.4	100.0
20	COLLEGE MASS TRANSIT SERVICES	N	4	10	1	1	1	13	30
		%	13.3	33.3	3.3	3.3	3.3	43.3	100.0
21	PARKING FACILITIES AND SERVICES	N	32	116	108	213	230	27	726
		%	4.4	16.0	14.9	29.3	31.7	3.7	100.0
22	VETERANS SERVICES	N	11	10	5	0	1	15	42
		%	26.2	23.8	11.9	0.0	2.4	35.7	100.0
23	DAY CARE SERVICES	N	1	4	2	0	1	15	23
		%	4.3	17.4	8.7	0.0	4.3	65.2	100.0

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 954 PAGE 1 OF 2

\*\*\* RANKED BY SATISFACTION WITHIN AREA \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
ACADEMIC					
1	928	4.10	0.73	7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE
2	934	3.97	0.87	5	ATTITUDE OF THE FACULTY TOWARD STUDENTS
3	921	3.96	0.84	3	INSTRUCTION IN YOUR MAJOR FIELD
4	921	3.95	0.84	2	COURSE CONTENT IN YOUR MAJOR FIELD
5	929	3.91	0.71	1	TESTING/GRADING SYSTEM
6	927	3.86	0.85	4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS
7	912	3.86	0.93	9	AVAILABILITY OF YOUR ADVISOR
8	908	3.86	0.96	10	VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR
9	912	3.83	0.94	11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION
10	930	3.71	0.98	6	VARIETY OF COURSES OFFERED BY THIS COLLEGE
11	884	3.64	0.92	8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY
ADMISSIONS					
1	928	3.82	0.78	12	GENERAL ADMISSIONS PROCEDURES
2	916	3.78	0.86	14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING
3	920	3.77	0.84	15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS
4	883	3.74	0.94	13	AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING
RULES & POLICIES					
1	925	3.79	0.90	21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS
2	896	3.65	0.80	17	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE
3	762	3.54	0.80	19	ACADEMIC PROBATION AND SUSPENSION POLICIES
4	854	3.32	0.90	16	STUDENT VOICE IN COLLEGE POLICIES
5	555	3.22	0.99	18	RESIDENCE HALL RULES AND REGULATIONS
6	908	2.89	1.12	20	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED

SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 954 PAGE 2 OF 2

\*\*\* RANKED BY SATISFACTION WITHIN AREA \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
FACILITIES					
1	922	3.90	0.85	26	STUDENT UNION
2	904	3.84	0.86	25	STUDY AREAS
3	931	3.80	0.94	27	CAMPUS BOOKSTORE
4	932	3.67	0.87	22	CLASSROOM FACILITIES
5	793	3.62	0.91	23	LABORATORY FACILITIES
6	543	3.41	0.89	28	AVAILABILITY OF STUDENT HOUSING
7	926	3.40	0.96	29	GENERAL CONDITION OF BUILDINGS AND GROUNDS
8	614	3.33	0.94	24	ATHLETIC FACILITIES
REGISTRATION					
1	929	3.85	0.78	32	ACADEMIC CALENDAR FOR THIS COLLEGE
2	926	3.74	0.75	30	GENERAL REGISTRATION PROCEDURES
3	926	3.70	0.88	33	BILLING AND FEE PAYMENT PROCEDURES
4	928	3.18	1.14	31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM
GENERAL					
1	936	3.94	0.85	42	THIS COLLEGE IN GENERAL
2	852	3.78	0.80	38	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES
3	870	3.77	0.81	41	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO)
4	912	3.75	0.87	36	RACIAL HARMONY AT THIS COLLEGE
5	790	3.69	0.80	40	RELIGIOUS ACTIVITIES AND PROGRAMS
6	907	3.68	0.90	35	ATTITUDE OF COLLEGE NONTEACHING STAFF TOWARD STUDENTS
7	760	3.66	0.90	37	OPPORTUNITIES FOR STUDENT EMPLOYMENT
8	926	3.57	0.93	34	CONCERN FOR YOU AS AN INDIVIDUAL
9	792	3.56	0.82	39	STUDENT GOVERNMENT

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SUMMARY FOR SECTION III: COLLEGE ENVIRONMENT

SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 954 PAGE 1 OF 2

\*\*\* RANKED BY SATISFACTION [COMPOSITE] \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
1	928	4.10	0.73	7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE
2	934	3.97	0.87	5	ATTITUDE OF THE FACULTY TOWARD STUDENTS
3	921	3.96	0.84	3	INSTRUCTION IN YOUR MAJOR FIELD
4	921	3.95	0.84	2	COURSE CONTENT IN YOUR MAJOR FIELD
5	936	3.94	0.85	42	THIS COLLEGE IN GENERAL
6	929	3.91	0.71	1	TESTING/GRADING SYSTEM
7	922	3.90	0.85	26	STUDENT UNION
8	927	3.86	0.85	4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS
9	912	3.86	0.93	9	AVAILABILITY OF YOUR ADVISOR
10	908	3.86	0.96	10	VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR
11	929	3.85	0.78	32	ACADEMIC CALENDAR FOR THIS COLLEGE
12	904	3.84	0.86	25	STUDY AREAS
13	912	3.83	0.94	11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION
14	928	3.82	0.78	12	GENERAL ADMISSIONS PROCEDURES
15	931	3.80	0.94	27	CAMPUS BOOKSTORE
16	925	3.79	0.90	21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS
17	916	3.78	0.86	14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING
18	852	3.78	0.80	38	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES
19	920	3.77	0.84	15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS
20	870	3.77	0.81	41	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO)
21	912	3.75	0.87	36	RACIAL HARMONY AT THIS COLLEGE
22	926	3.74	0.75	30	GENERAL REGISTRATION PROCEDURES
23	883	3.74	0.94	13	AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING
24	930	3.71	0.98	6	VARIETY OF COURSES OFFERED BY THIS COLLEGE

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SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - SATISFACTION AVERAGES RANK ORDERED TOTAL SCANNED = 954 PAGE 2 OF 2

\*\*\* RANKED BY SATISFACTION [COMPOSITE] \*\*\*

(5=VERY SATISFIED, 4=SATISFIED, 3=NEUTRAL, 2=DISSATISFIED, 1=VERY DISSATISFIED)

RANK	# FOR AVERAGE	AVG*	SD	ITEM NO.	ITEM TEXT
25	926	3.70	0.88	33	BILLING AND FEE PAYMENT PROCEDURES
26	790	3.69	0.80	40	RELIGIOUS ACTIVITIES AND PROGRAMS
27	907	3.68	0.90	35	ATTITUDE OF COLLEGE NONTEACHING STAFF TOWARD STUDENTS
28	932	3.67	0.87	22	CLASSROOM FACILITIES
29	760	3.66	0.90	37	OPPORTUNITIES FOR STUDENT EMPLOYMENT
30	896	3.65	0.80	17	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE
31	884	3.64	0.92	8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY
32	793	3.62	0.91	23	LABORATORY FACILITIES
33	926	3.57	0.93	34	CONCERN FOR YOU AS AN INDIVIDUAL
34	792	3.56	0.82	39	STUDENT GOVERNMENT
35	762	3.54	0.80	19	ACADEMIC PROBATION AND SUSPENSION POLICIES
36	543	3.41	0.89	28	AVAILABILITY OF STUDENT HOUSING
37	926	3.40	0.96	29	GENERAL CONDITION OF BUILDINGS AND GROUNDS
38	614	3.33	0.94	24	ATHLETIC FACILITIES
39	854	3.32	0.90	16	STUDENT VOICE IN COLLEGE POLICIES
40	555	3.22	0.99	18	RESIDENCE HALL RULES AND REGULATIONS
41	928	3.18	1.14	31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM
42	908	2.89	1.12	20	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED

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SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 954

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ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK	
ACADEMIC										
1	TESTING/GRADING SYSTEM	N	153	573	171	27	5	6	19	
		%	16.0	60.1	17.9	2.8	0.5	0.6	2.0	
2	COURSE CONTENT IN YOUR MAJOR FIELD	N	222	496	149	42	12	14	19	
		%	23.3	52.0	15.6	4.4	1.3	1.5	2.0	
3	INSTRUCTION IN YOUR MAJOR FIELD	N	232	482	158	37	12	12	21	
		%	24.3	50.5	16.6	3.9	1.3	1.3	2.2	
4	OUT-OF-CLASS AVAILABILITY OF YOUR INSTRUCTORS	N	208	444	224	42	9	11	16	
		%	21.8	46.5	23.5	4.4	0.9	1.2	1.7	
5	ATTITUDE OF THE FACULTY TOWARD STUDENTS	N	252	469	158	39	16	2	18	
		%	26.4	49.2	16.6	4.1	1.7	0.2	1.9	
6	VARIETY OF COURSES OFFERED BY THIS COLLEGE	N	184	437	190	96	23	3	21	
		%	19.3	45.8	19.9	10.1	2.4	0.3	2.2	
7	CLASS SIZE RELATIVE TO THE TYPE OF COURSE	N	259	528	117	19	5	6	20	
		%	27.1	55.3	12.3	2.0	0.5	0.6	2.1	
8	FLEXIBILITY TO DESIGN YOUR OWN PROGRAM OF STUDY	N	158	355	283	73	15	52	18	
		%	16.6	37.2	29.7	7.7	1.6	5.5	1.9	
9	AVAILABILITY OF YOUR ADVISOR	N	228	417	201	45	21	26	16	
		%	23.9	43.7	21.1	4.7	2.2	2.7	1.7	
10	VALUE OF THE INFORMATION PROVIDED BY YOUR ADVISOR	N	230	428	166	61	23	29	17	
		%	24.1	44.9	17.4	6.4	2.4	3.0	1.8	
11	PREPARATION YOU ARE RECEIVING FOR YOUR FUTURE OCCUPATION	N	216	428	185	65	18	22	20	
		%	22.6	44.9	19.4	6.8	1.9	2.3	2.1	



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SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES

TOTAL SCANNED = 954

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ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK
<b>ADMISSIONS</b>									
12	GENERAL ADMISSIONS PROCEDURES	N	158	488	245	27	10	9	17
		%	16.6	51.2	25.7	2.8	1.0	0.9	1.8
13	AVAILABILITY OF FINANCIAL AID INFORMATION PRIOR TO ENROLLING	N	175	410	212	63	23	51	20
		%	18.3	43.0	22.2	6.6	2.4	5.3	2.1
14	ACCURACY OF COLLEGE INFORMATION YOU RECEIVED BEFORE ENROLLING	N	171	454	227	50	14	13	25
		%	17.9	47.6	23.8	5.2	1.5	1.4	2.6
15	COLLEGE CATALOG/ADMISSIONS PUBLICATIONS	N	161	457	247	40	15	12	22
		%	16.9	47.9	25.9	4.2	1.6	1.3	2.3
<b>RULES &amp; REGULATIONS</b>									
16	STUDENT VOICE IN COLLEGE POLICIES	N	78	266	391	91	28	79	21
		%	8.2	27.9	41.0	9.5	2.9	8.3	2.2
17	RULES GOVERNING STUDENT CONDUCT AT THIS COLLEGE	N	109	428	312	32	15	36	22
		%	11.4	44.9	32.7	3.4	1.6	3.8	2.3
18	RESIDENCE HALL RULES AND REGULATIONS	N	45	173	237	61	39	377	22
		%	4.7	18.1	24.8	6.4	4.1	39.5	2.3
19	ACADEMIC PROBATION AND SUSPENSION POLICIES	N	78	313	326	32	13	169	23
		%	8.2	32.8	34.2	3.4	1.4	17.7	2.4
20	PURPOSES FOR WHICH STUDENT ACTIVITY FEES ARE USED	N	64	208	317	199	120	26	20
		%	6.7	21.8	33.2	20.9	12.6	2.7	2.1
21	PERSONAL SECURITY/SAFETY AT THIS CAMPUS	N	193	430	240	39	23	11	18
		%	20.2	45.1	25.2	4.1	2.4	1.2	1.9

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SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 954 PAGE 3 OF 4

ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK
<b>FACILITIES</b>									
22	CLASSROOM FACILITIES	N	119	507	199	95	12	4	18
		%	12.5	53.1	20.9	10.0	1.3	0.4	1.9
23	LABORATORY FACILITIES	N	112	373	221	69	18	139	22
		%	11.7	39.1	23.2	7.2	1.9	14.6	2.3
24	ATHLETIC FACILITIES	N	58	199	274	52	31	316	24
		%	6.1	20.9	28.7	5.5	3.2	33.1	2.5
25	STUDY AREAS	N	179	476	182	55	12	29	21
		%	18.8	49.9	19.1	5.8	1.3	3.0	2.2
26	STUDENT UNION	N	203	498	157	51	13	12	20
		%	21.3	52.2	16.5	5.3	1.4	1.3	2.1
27	CAMPUS BOOKSTORE	N	189	489	159	66	28	1	22
		%	19.8	51.3	16.7	6.9	2.9	0.1	2.3
28	AVAILABILITY OF STUDENT HOUSING	N	62	170	258	37	16	390	21
		%	6.5	17.8	27.0	3.9	1.7	40.9	2.2
29	GENERAL CONDITION OF BUILDINGS AND GROUNDS	N	91	384	288	130	33	8	20
		%	9.5	40.3	30.2	13.6	3.5	0.8	2.1
<b>REGISTRATION</b>									
30	GENERAL REGISTRATION PROCEDURES	N	120	494	271	34	7	7	21
		%	12.6	51.8	28.4	3.6	0.7	0.7	2.2
31	AVAILABILITY OF THE COURSES YOU WANT AT TIMES YOU CAN TAKE THEM	N	102	321	215	218	72	6	20
		%	10.7	33.6	22.5	22.9	7.5	0.6	2.1
32	ACADEMIC CALENDAR FOR THIS COLLEGE	N	177	477	241	28	6	3	22
		%	18.6	50.0	25.3	2.9	0.6	0.3	2.3

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SATISFACTION WITH GIVEN ASPECTS OF THIS COLLEGE - FREQUENCIES AND PERCENTAGES TOTAL SCANNED = 954 PAGE 4 OF 4

ITEM NO	ITEM TEXT		VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	DOES NOT APPLY	BLANK
REGISTRATION (CONT'D)									
33	BILLING AND FEE PAYMENT PROCEDURES	N	140	473	233	59	21	8	20
		%	14.7	49.6	24.4	6.2	2.2	0.8	2.1
GENERAL									
34	CONCERN FOR YOU AS AN INDIVIDUAL	N	134	395	291	81	25	9	19
		%	14.0	41.4	30.5	8.5	2.6	0.9	2.0
35	ATTITUDE OF COLLEGE NONTEACHING STAFF TOWARD STUDENTS	N	151	405	286	40	25	26	21
		%	15.8	42.5	30.0	4.2	2.6	2.7	2.2
36	RACIAL HARMONY AT THIS COLLEGE	N	162	444	241	47	18	23	19
		%	17.0	46.5	25.3	4.9	1.9	2.4	2.0
37	OPPORTUNITIES FOR STUDENT EMPLOYMENT	N	128	319	254	42	17	170	24
		%	13.4	33.4	26.6	4.4	1.8	17.8	2.5
38	OPPORTUNITIES FOR PERSONAL INVOLVEMENT IN CAMPUS ACTIVITIES	N	148	409	265	20	10	77	25
		%	15.5	42.9	27.8	2.1	1.0	8.1	2.6
39	STUDENT GOVERNMENT	N	104	287	363	26	12	137	25
		%	10.9	30.1	38.1	2.7	1.3	14.4	2.6
40	RELIGIOUS ACTIVITIES AND PROGRAMS	N	124	335	307	14	10	136	28
		%	13.0	35.1	32.2	1.5	1.0	14.3	2.9
41	CAMPUS MEDIA (STUDENT NEWSPAPER, CAMPUS RADIO)	N	148	421	264	24	13	63	21
		%	15.5	44.1	27.7	2.5	1.4	6.6	2.2
42	THIS COLLEGE IN GENERAL	N	234	479	168	42	13	0	18
		%	24.5	50.2	17.6	4.4	1.4	0.0	1.9

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SECTION IV: ADDITIONAL QUESTIONS

TOTAL SCANNED = 954

ITEM NO.		A	B	C	D	E	F	G	H	I	J	K	L	BLANK
1	N	521	36	41	5	14	260	0	0	0	0	0	0	77
	%	54.6	3.8	4.3	0.5	1.5	27.3	0.0	0.0	0.0	0.0	0.0	0.0	8.1
2	N	513	37	50	64	41	33	53	82	0	0	0	0	81
	%	53.8	3.9	5.2	6.7	4.3	3.5	5.6	8.6	0.0	0.0	0.0	0.0	8.5
3	N	34	115	14	447	45	5	33	13	51	16	45	57	79
	%	3.6	12.1	1.5	46.9	4.7	0.5	3.5	1.4	5.3	1.7	4.7	6.0	8.3
4	N	176	147	47	90	127	2	1	195	85	0	0	6	78
	%	18.4	15.4	4.9	9.4	13.3	0.2	0.1	20.4	8.9	0.0	0.0	0.6	8.2
5	N	253	137	357	17	6	51	12	6	3	1	17	13	81
	%	26.5	14.4	37.4	1.8	0.6	5.3	1.3	0.6	0.3	0.1	1.8	1.4	8.5
6	N	259	281	159	129	12	30	0	0	0	0	1	0	83
	%	27.1	29.5	16.7	13.5	1.3	3.1	0.0	0.0	0.0	0.0	0.1	0.0	8.7
7	N	23	349	325	101	45	25	0	0	0	0	0	0	86
	%	2.4	36.6	34.1	10.6	4.7	2.6	0.0	0.0	0.0	0.0	0.0	0.0	9.0
8	N	34	291	306	145	61	30	0	0	0	0	0	0	87
	%	3.6	30.5	32.1	15.2	6.4	3.1	0.0	0.0	0.0	0.0	0.0	0.0	9.1
9	N	50	224	291	222	55	22	1	0	0	0	1	0	88
	%	5.2	23.5	30.5	23.3	5.8	2.3	0.1	0.0	0.0	0.0	0.1	0.0	9.2
10	N	20	327	260	162	44	55	0	0	0	0	0	0	86
	%	2.1	34.3	27.3	17.0	4.6	5.8	0.0	0.0	0.0	0.0	0.0	0.0	9.0
11	N	93	208	237	138	77	110	1	0	1	0	0	0	89
	%	9.7	21.8	24.8	14.5	8.1	11.5	0.1	0.0	0.1	0.0	0.0	0.0	9.3
12	N	194	221	223	192	15	17	0	2	0	0	1	0	89
	%	20.3	23.2	23.4	20.1	1.6	1.8	0.0	0.2	0.0	0.0	0.1	0.0	9.3
13	N	32	478	244	88	13	9	0	1	1	0	0	0	88
	%	3.4	50.1	25.6	9.2	1.4	0.9	0.0	0.1	0.1	0.0	0.0	0.0	9.2
14	N	318	151	154	189	24	23	0	0	1	1	1	0	92
	%	33.3	15.8	16.1	19.8	2.5	2.4	0.0	0.0	0.1	0.1	0.1	0.0	9.6
15	N	265	132	164	267	11	20	0	1	1	0	0	0	93
	%	27.8	13.8	17.2	28.0	1.2	2.1	0.0	0.1	0.1	0.0	0.0	0.0	9.7

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SECTION IV: ADDITIONAL QUESTIONS

TOTAL SCANNED = 954

ITEM NO.		A	B	C	D	E	F	G	H	I	J	K	L	BLANK
16	N	29	413	288	89	29	15	0	1	0	0	0	0	90
	%	3.0	43.3	30.2	9.3	3.0	1.6	0.0	0.1	0.0	0.0	0.0	0.0	9.4
17	N	367	152	129	188	12	13	1	0	1	0	0	0	91
	%	38.5	15.9	13.5	19.7	1.3	1.4	0.1	0.0	0.1	0.0	0.0	0.0	9.5
18	N	34	413	265	86	43	24	0	0	1	0	0	0	88
	%	3.6	43.3	27.8	9.0	4.5	2.5	0.0	0.0	0.1	0.0	0.0	0.0	9.2
19	N	92	315	266	129	36	22	1	0	0	1	0	0	92
	%	9.6	33.0	27.9	13.5	3.8	2.3	0.1	0.0	0.0	0.1	0.0	0.0	9.6
20	N	33	282	297	131	70	43	2	0	0	1	0	0	95
	%	3.5	29.6	31.1	13.7	7.3	4.5	0.2	0.0	0.0	0.1	0.0	0.0	10.0
21	N	281	186	181	171	24	18	0	2	0	0	0	0	91
	%	29.5	19.5	19.0	17.9	2.5	1.9	0.0	0.2	0.0	0.0	0.0	0.0	9.5
22	N	98	327	242	163	17	13	0	1	0	0	0	0	93
	%	10.3	34.3	25.4	17.1	1.8	1.4	0.0	0.1	0.0	0.0	0.0	0.0	9.7
23	N	252	136	138	219	50	65	1	0	0	0	1	0	92
	%	26.4	14.3	14.5	23.0	5.2	6.8	0.1	0.0	0.0	0.0	0.1	0.0	9.6
24	N	169	272	204	180	18	19	0	0	1	0	0	0	91
	%	17.7	28.5	21.4	18.9	1.9	2.0	0.0	0.0	0.1	0.0	0.0	0.0	9.5
25	N	61	222	277	167	70	62	1	0	0	0	0	0	94
	%	6.4	23.3	29.0	17.5	7.3	6.5	0.1	0.0	0.0	0.0	0.0	0.0	9.9
26	N	165	179	198	243	47	24	2	1	0	0	0	2	93
	%	17.3	18.8	20.8	25.5	4.9	2.5	0.2	0.1	0.0	0.0	0.0	0.2	9.7
27	N	193	197	222	208	21	17	0	0	1	0	0	0	95
	%	20.2	20.6	23.3	21.8	2.2	1.8	0.0	0.0	0.1	0.0	0.0	0.0	10.0
28	N	134	219	192	247	27	37	1	0	0	1	0	1	95
	%	14.0	23.0	20.1	25.9	2.8	3.9	0.1	0.0	0.0	0.1	0.0	0.1	10.0
29	N	51	332	272	165	21	18	0	0	1	0	1	0	93
	%	5.3	34.8	28.5	17.3	2.2	1.9	0.0	0.0	0.1	0.0	0.1	0.0	9.7
30	N	26	368	273	134	27	31	0	0	1	0	0	1	93
	%	2.7	38.6	28.6	14.0	2.8	3.2	0.0	0.0	0.1	0.0	0.0	0.1	9.7