Online Student Support Contact

Technical Problems
If you are having problems with the technology involved in this course, you can either e-mail the instructor or itsupport@its.nicholls.edu

Grievance
If you have an issue relating to the instructor or your fellow classmates, you can follow the procedures set up in the Code of Student Conduct. This document and the Student Academic Grievance Form are located at http://www.nicholls.edu/sja/

Library
The Library Home Page has a link to a specific webpage dedicated to distance education students. This webpage contains tutorials on accessing the library from home, finding and using electronic books, using the electronic research databases, emailing a reference librarian, and other useful information. The page also offers a direct contact with reference librarian through e-mail or telephone. http://www.nicholls.edu/library/distance.htm

Counseling
Nicholls Counseling Center provides professional assistance for students dealing with a range of mental health, wellness, and adjustment issues through individual, couple, and group counseling; consultation; and various forms of outreach, you can go to the following website http://www.nicholls.edu/counseling/

Disability Services
Disability Services acts as a liaison between students and faculty to facilitate the provision of accommodations as per Americans with Disabilities Act. http://www.nicholls.edu/disability/

Career Services
Career Services offers placement assistance for students and alumni for temporary and permanent part-time and full-time employment and internships in addition to professional coaching in resume writing, interviewing, and dressing for success. http://www.nicholls.edu/career/ and http://www.collegecentral.com/nicholls/.

Tutoring
Questions concerning academic tutoring can be sent to: tutoring@nicholls.edu. This e-mail is usually staffed during normal business hours.