

Nicholls State University

Department

2018 Annual Assessment Plan

Nicholls State University Vision:

To be the intellectual, economic, and cultural *heart* of the Bayou Region.

Nicholls State University Mission:

Nicholls delivers accredited degree programs and comprehensive learning experiences to prepare students for regional and global professions within a spirited campus environment immersed in Bayou Region culture.

Imperatives (Goals):

G-1: Student Opportunity and Success

G-2: Innovation

G-3: Internationalization

G-4: Serving the Needs of the Region

Strategic Initiatives:

Stakeholders

S-1: Grow a financially viable university.

S-2: Provide quality workforce and citizens for the Bayou Region.

S-3: Maintain high student/alumni satisfaction with Nicholls experience.

Internal Processes

P-1: Sustain optimal enrollment.

P-2: Establish positive image (brand) in wider marketplace.

P-3: Enhance external relationships.

P-4: Provide customer-focused student services.

P-5: Optimize (innovative) program offerings.

P-6: Provide meaningful student activities.

P-7: Maintain regional and specialized accreditations.

P-8: Recruit, develop and retain high quality faculty.

Innovation and Capacity

C-1: Cultivate climate for innovative teaching and research.

C-2: Continuously improve core work processes.

C-3: Provide appropriate facilities.

C-4: Recruit, develop and retain high quality staff.

Assessment Plan: Calendar Year 2018

Department: Police Department/Parking Services

Mission:

The Nicholls State University Police Department is committed to providing the best law enforcement services to the university's students, faculty, staff and visiting community supporters. The department has a "commitment to service" to the leaders of today and tomorrow. In providing a safe and secure environment, Nicholls students can concentrate on reaching their educational goals of graduating and fulfilling the college experience. To secure that this experience takes place, University Police must maintain a proactive and progressive department that is responsive to the needs of Nicholls students and to support the university's overall mission with an emphasis on providing high-quality, well-utilized programs and services that facilitate the academic success and personal development of Nicholls students.

Row 1	Program Outcome 1: Create a training series for the Police Department in handling Active Shooter, Protest and major weather event
Row 2	2015-2020 Strategic Plan Alignment: <i>C-4, P-4, C-2</i>
Row 3	Assessment Methods and Targets: <i>Training records. Results from drills and training exercises</i>
Row 4	Results: <i>What are the results of your Assessment Tools (surveys, audits, reports, etc.)?</i>
Row 5	Use of Results: <i>How will you use the results to reaffirm, make changes or improvements? Be specific with changes made using the results of your assessments.</i> <i>What resources, if any, are needed to make changes or improvements?</i>

Assessment Plan: Calendar Year 2018

Department: *Police Department and Parking Services*

Mission:

The Nicholls State University Police Department is committed to providing the best law enforcement services to the university's students, faculty, staff and visiting community supporters. The department has a "commitment to service" to the leaders of today and tomorrow. In providing a safe and secure environment, Nicholls students can concentrate on reaching their educational goals of graduating and fulfilling the college experience. To secure that this experience takes place, University Police must maintain a proactive and progressive department that is responsive to the needs of Nicholls students and to support the university's overall mission with an emphasis on providing high-quality, well-utilized programs and services that facilitate the academic success and personal development of Nicholls students.

Row 1	Program Outcome 2: <i>Increase awareness of Parking Policies and Parking Lots on Campus</i>
Row 2	2015-2020 Strategic Plan Alignment: <i>C-4, P-4, C-2</i>
Row 3	Assessment Methods and Targets: <i>Publications, signage and citations</i>
Row 4	Results: <i>What are the results of your Assessment Tools (surveys, audits, reports, etc.)?</i>
Row 5	Use of Results: <i>How will you use the results to reaffirm, make changes or improvements? Be specific with changes made using the results of your assessments.</i> <i>What resources, if any, are needed to make changes or improvements?</i>

Assessment Plan: Calendar Year 2018

Department: *Insert Department Name*

Mission:

The Nicholls State University Police Department is committed to providing the best law enforcement services to the university's students, faculty, staff and visiting community supporters. The department has a "commitment to service" to the leaders of today and tomorrow. In providing a safe and secure environment, Nicholls students can concentrate on reaching their educational goals of graduating and fulfilling the college experience. To secure that this experience takes place, University Police must maintain a proactive and progressive department that is responsive to the needs of Nicholls students and to support the university's overall mission with an emphasis on providing high-quality, well-utilized programs and services that facilitate the academic success and personal development of Nicholls students.

Row 1

Program Outcome 3:

Improve the police department's hiring practices and screening processes during the hiring phases of employment and fit for duty screenings for officers by implementing a professional service contract with an independent vendor providing physiological screenings, fit for duty screenings, and previous employment background checks in addition to criminal records checks and civil liability issues.

Row 2

2015-2020 Strategic Plan Alignment:

C-4, P-4, C-2

Row 3

Assessment Methods and Targets:

Contract with Company, Number of Screenings and performance of employees

Row 4

Results:

What are the results of your Assessment Tools (surveys, audits, reports, etc.)?

Row 5

Use of Results:

How will you use the results to reaffirm, make changes or improvements? Be specific with changes made using the results of your assessments.

What resources, if any, are needed to make changes or improvements?

Assessment Plan: Calendar Year 2018

Department: *Insert Department Name*

Mission:

Insert Departmental Mission

Row 1 **Program Outcome 4: *Insert outcome***

Row 2 **2015-2020 Strategic Plan Alignment:**

e.g. P-7, P-2, C-2, G-1

Row 3 **Assessment Methods and Targets:**

What tools will you use to measure the level of success in achieving your outcome? State targets to be achieved.

Row 4 **Results:**

What are the results of your Assessment Tools (surveys, audits, reports, etc.)?

Row 5 **Use of Results:**

How will you use the results to reaffirm, make changes or improvements? Be specific with changes made using the results of your assessments.

What resources, if any, are needed to make changes or improvements?

Assessment Plan: Calendar Year 2018

Department: *Insert Department Name*

Mission:

Insert Departmental Mission

Row 1 **Program Outcome 5: *Insert outcome***

Row 2 **2015-2020 Strategic Plan Alignment:**

e.g. P-7, P-2, C-2, G-1

Row 3 **Assessment Methods and Targets:**

What tools will you use to measure the level of success in achieving your outcome? State targets to be achieved.

Row 4 **Results:**

What are the results of your Assessment Tools (surveys, audits, reports, etc.)?

Row 5 **Use of Results:**

How will you use the results to reaffirm, make changes or improvements? Be specific with changes made using the results of your assessments.

What resources, if any, are needed to make changes or improvements?